

OPWDD - FAMILY SUPPORT SERVICES
2026 Program Information - DDRFO - Western, New York

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>The Arc Allegany-Steuben One Arc Way Bath, NY 14810</p> <p>Associate Executive Director of Community Supports</p>	<p>1. Family Reimbursement ID# 67920780</p> <p>Cherokee "Dawn" Shattuck (607) 622-1888 Cherokee.Shattuck@thearcas.org</p> <p>Melissa Garner Director of Community Supports Melissa.Garner@thearcas.org</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual's intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual's waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>Allegany Cattaraugus Chautauqua Erie Niagara Genesee Orleans</p>
<p>The Arc Allegany-Steuben One Arc Way Bath, NY 14810</p> <p>Associate Executive Director of Community Supports</p>	<p>2.Outreach and Advocacy ID# 67920930</p> <p>Crystal Buckley, Program Manager crystal.buckley@thearcas.org 607-776-4146 X2211</p> <p>Megan Shaffer, Associate Director of Community Supports megan.shaffer@thearcas.org 607-776-4146 Ext. 2121</p>	<p>This contract will provide Outreach services including education to families, local service organizations, law enforcement, schools, and other audiences on the services and supports offered by OPWDD, and the Arc Allegany Steuben, as well as information pertaining to disability awareness and education.</p> <p>Additionally, this contract provides education, supports, and advocacy to support a person and their family through life shifts to ensure a smooth and successful adjustment.</p>	<p>Allegany Cattaraugus</p>

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<p>The Arc Allegany-Steuben One Arc Way Bath, NY 14810</p> <p>Associate Executive Director of Community Supports</p>	<p>3. Individualized Community Service (ICS) ID# 67920914</p> <p>Crystal Buckley, Program Manager crystal.buckley@thearcas.org 607-776-4146 X2211</p> <p>Megan Shaffer, Associate Director of Community Supports megan.shaffer@thearcas.org 607-776-4146 Ext. 2121</p>	<p>ICS addresses needs of three groups of people who have a developmental disability. Those groups include those classified with a sex offender status and or legal issues/concerns (Example, probation status); behaviorally challenged individuals who do not fit into a traditional program; and individuals who have not had their vocational or social needs met by traditional programs.</p> <p>Persons enrolled in this program require enhanced staffing levels, supports, and expertise to address the level of supports safely and effectively required to accomplish personalized goals and be able to take part in meaningful activities in the community.</p>	<p>Allegany</p>
<p>Allegany Regional Development Corporation 1010 Wayne Street Olean, NY 14760</p> <p>Fax: 716-375-4275 Phone: 716-790-0976</p> <p>CEO: Mari Howard President (716) 375-4747 Fax: (716) 375-4844 mhoward@intandem.org</p>	<p>1. Family Reimbursement ID# 87440935</p> <p>Elida Green egreen@intandem.org 716-375-4730 ext. 1177 716-307-3421</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual's intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual's waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>Erie Genesee Orleans Allegany Chautauqua Cattaraugus Niagara</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>Allegany Regional Development Corporation 1010 Wayne Street Olean, NY 14760</p> <p>Fax: 716-375-4275 Phone: 716-790-0976</p> <p>CEO: Mari Howard President (716) 375-4747 Fax: (716) 375-4844 mhoward@intandem.org</p>	<p>2. Parent Training and Behavior Management ID#</p> <p>Elida Green egreen@intandem.org 716-375-4730 ext. 1177 716-307-3421</p>	<p>This program offers support services of Behavior Management as well as Parent Training/Advocacy to OPWDD eligible individuals. The Native American population receives priority enrollment, but this program is open to non-native families as well. This program provides individualized in-home supports regarding behavioral needs as well as education to the families on how to address their individual's needs in the home and community. Staff assist by teaching positive reinforcement techniques, coping mechanisms, positive communication for all to build connection between the individual and their supports. Parent Training includes advocacy to assist families with in-home and community skill support to increase the quality of life for the betterment of the individual.</p>	<p>Erie Genesee Orleans Allegany Chautauqua Cattaraugus Niagara</p>
<p>Allegany Regional Development Corporation 1010 Wayne Street Olean, NY 14760</p> <p>Fax: 716-375-4275 Phone: 716-790-0976</p> <p>CEO: Mari Howard President (716) 375-4747 Fax: (716) 375-4844 mhoward@intandem.org</p>	<p>3. Outreach ID# 87440933</p> <p>Elida Green egreen@intandem.org 716-375-4730 ext. 1177 716-307-3421</p>	<p>Provides outreach to individuals who are not enrolled in Medicaid Care Coordination, or HCBS waiver PCSS. Advocacy services, as well as information and referral services, are provided to primarily Native Americans on the Allegany, Cattaraugus, Chautauqua, Genesee, Niagara, Erie, and Orleans reservations but open to non-Native families as well. This agency participates in collaborative activities with the Seneca Nation, which increases the acceptance of services by Native Americans.</p>	<p>Allegany Erie Genesee Niagara Cattaraugus Chautauqua Orleans</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>The ARC of ERIE County New York (Formerly Heritage Centers) 30 Wilson Rd Williamsville, NY 14221</p> <p>CEO: Douglas DiGesare (716) 276-0913 X1254 ddigesare@arceriecounty.org</p> <p>Katie Reiss Associate Director of Day Habilitation Services KReiss@arceriecounty.org (716) 276-0968 ext. 1271</p>	<p>1. Intensive Parent Training ID# 60730810</p> <p>Katie Reiss Associate Director of Day Habilitation Services KReiss@arceriecounty.org (716) 276-0968 ext. 1271</p> <p>Scott Lisinski Coordinator of Respite Services slisinski@arceriecounty.org (716) 480-9488</p>	<p>This program is long standing and provides information and in-home supports to DD parents. Program also includes group skill building and training sessions 4 days/week.</p>	<p>Erie</p>
<p>The ARC of ERIE County New York (Formerly Heritage Centers) 30 Wilson Rd Williamsville, NY 14221</p> <p>CEO: Douglas DiGesare (716) 276-0913 X1254 ddigesare@arceriecounty.org</p> <p>Katie Reiss Associate Director of Day Habilitation Services KReiss@arceriecounty.org (716) 276-0968 ext. 1271</p>	<p>2. Recreation (R.E.C.C.) ID# 60730915</p> <p>Katie Reiss Associate Director of Day Habilitation Services KReiss@arceriecounty.org (716) 276-0968 ext. 1271</p> <p>Scott Lisinski Coordinator of Respite Services slisinski@arceriecounty.org (716) 480-9488</p>	<p>Individuals will be given the opportunity to integrate, learn and build relationships within a safe and healthy environment with a person-centered approach. Program collaborates with our existing programs and utilizes community resources to enhance integration and socialization. Program focus is on cultural diversity, self-advocacy, violence protection, relationship building, health and wellness, recreation, socialization, and increases opportunities for parental involvement and community resources. The program will provide a healthy snack or a small meal and provide transportation to all community/skill building activities.</p>	<p>Erie</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>Arc GLOW Northern Region 64 Walnut Street Batavia, NY 14020</p> <p>Martin Miskell Exec. Director 18 Main Street Mount Morris, NY 14510</p> <p>(585) 658-2828 (585) 658-4109 (fax) MMiskell@ArcGLOW.org</p>	<p>1. Family Reimbursement ID# 64430781</p> <p>Jenifer Batt (585) 343-1123 ext. 1150 (585) 589-5669 (fax) jbatt@arcglow.org</p> <p>Jill Pegelow (585)343-1123x1636 JPegelow@ArcGLOW.org</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual's intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual's waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>Genesee Orleans</p>
<p>Arc GLOW Northern Region 64 Walnut Street Batavia, NY 14020</p> <p>Martin Miskell Exec. Director 18 Main Street Mount Morris, NY 14510</p> <p>(585) 658-2828 (585) 658-4109 (fax) MMiskell@ArcGLOW.org</p>	<p>2. Empowering Families ID# 64430894</p> <p>Jenifer Batt (585) 343-1123 ext. 1150 (585) 589-5669 (fax) jbatt@arcglow.org</p>	<p>This program provides advocacy in school and other service systems/agencies, individualized face to face caregiver supports in-home and in community settings, support groups, person centered planning and information/referral to individuals (birth to adults), families and professionals supporting them.</p>	<p>Orleans Genesee</p>
<p>Arc GLOW Northern Region 64 Walnut Street Batavia, NY 14020</p> <p>Martin Miskell Exec. Director 18 Main Street Mount Morris, NY 14510</p> <p>(585) 658-2828 (585) 658-4109 (fax) MMiskell@ArcGLOW.org</p>	<p>3. Intensive Family Services (IFS) ID# 64430896</p> <p>Jenifer Batt (585) 343-1123 ext. 1150 (585) 589-5669 (fax) jbatt@arcglow.org</p>	<p>Services provide support to the individual and family unit to assist them with understanding and coping with the changing needs of their family unit – skills might include – parent training, assistance with challenging behaviors in home and community settings, personal care assistance, organizational skills, and linkage to other resources needed to benefit the family unit.</p>	<p>Orleans Genesee</p>

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<p>Arc GLOW Northern Region 64 Walnut Street Batavia, NY 14020</p> <p>Martin Miskell Exec. Director 18 Main Street Mount Morris, NY 14510</p> <p>(585) 658-2828 (585) 658-4109 (fax) MMiskell@ArcGLOW.org</p>	<p>4. Individuals Seeking Successful Inclusion ID# 64430893</p> <p>Jenifer Batt (585) 343-1123 ext. 1150 (585) 589-5669 (fax) jbatt@arcglow.org</p>	<p>The program provides staff support to individuals to access activities of interest in the community to include transportation to and from activities.</p>	<p>Orleans Genesee</p>
<p>Cattaraugus Niagara ARC (Intandem) 1439 Buffalo Street Olean, NY 14760</p> <p>CEO: Mari Howard President (716) 375-4747 Fax: (716) 375-4844 mhoward@intandem.org</p>	<p>1. Family Reimbursement ID# 60670910</p> <p>Elida Green egreen@intandem.org 716-375-4730 ext. 1177 716-307-3421</p> <p>Brad South bsouth@intandem.org 716-375-4747 ext. 1168</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual's intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual's waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>primarily Cattaraugus, also Allegany, Erie</p>

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<p>Cattaraugus Niagara ARC (Intandem) 1439 Buffalo Street Olean, NY 14760</p> <p>CEO: Mari Howard President (716) 375-4747 Fax: (716) 375-4844 mhoward@intandem.org</p>	<p>2. Self-Advocacy Program ID# 60670790</p> <p>Lisa Scalzo, Vice President 716-504-2625 ext. 2236 lscalzo@intandem.org</p> <p>Demosthenes Denny Klidonas 716-297-6400 ext. 2346 dklidonas@intandem.org</p> <p>Deborah Debbie Amacher 716-297-6400 ext. 2371 damacher@intandem.org</p>	<p>Individuals participate in a self-advocacy group, which includes involvement in DD Day, Self-Advocacy Conference in Niagara Falls, Batavia training, FEMA NCEM Core Advisory Committee, Transportation Planning meetings, anti-bullying initiatives, emergency preparedness meetings, etc.</p>	<p>Niagara</p>
<p>Cattaraugus Niagara ARC (Intandem) 1439 Buffalo Street Olean, NY 14760</p> <p>CEO: Mari Howard President (716) 375-4747 Fax: (716) 375-4844 mhoward@intandem.org</p>	<p>3. Guardianship (In-Home Training) ID# 60670891</p> <p>Demosthenes Klidonas (716) 716-297-6400 ext. 2346 dklidonas@intandem.org</p>	<p>Assistance with obtaining guardianship.</p>	<p>Niagara</p>
<p>Community Services for Every1 180 Oak St. Buffalo, NY 14203</p> <p>President & CEO: Ms. Mindy Cervoni (716) 883-8888 Fax: (716) 883-2065 MCervoni@csevery1.com</p>	<p>1. In-Home Support ID# 80830810</p> <p>Marcus Harris (716) 896-2180 X330 mharris@csevery1.com</p>	<p>This program provides in-home support, skill development, parenting support, and 1:1 supports for individuals and families. Age starting at 5 years of age.</p>	<p>Erie Niagara</p>

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<p>Community Services for Every1 FSS Supervisors:</p> <p>Jessica Moesch jmoesch@csevery1.com</p> <p>Shannon Ramos sramos@csevery1.com</p> <p>Ashley McLimans amclimans@csevery1.com</p>	<p>2. Project COACH ID# 80830870</p> <p>Marcus Harris (716) 896-2180 X330 mharris@csevery1.com</p>	<p>This program contacts individuals enrolled during the evening and weekends to assist them day to day problems or as prompts for medication or appointments. They also can respond to meet the needs of a crisis. Participants given information on services that may fit their specific family needs.</p>	<p>Allegany Cattaraugus Chautauqua Erie Genesee Niagara Orleans</p>
<p>Community Services for Every1 180 Oak St. Buffalo, NY 14203</p> <p>President & CEO: Ms. Mindy Cervoni (716) 883-8888 Fax: (716) 883-2065 MCervoni@csevery1.com</p>	<p>3. Behavior Intervention ID# 80830741</p> <p>Carrie Orcutt (716) 883-8002 X448 corcutt@csevery1.com</p>	<p>This program provides behavior services in the home to assist families in addressing challenging behaviors and building replacement behaviors. Also provides parenting training and skill building.</p>	<p>Cattaraugus Chautauqua Erie Genesee Niagara Orleans</p>
<p>Community Services for Every1 FSS Supervisors:</p> <p>Jessica Moesch jmoesch@csevery1.com</p> <p>Shannon Ramos sramos@csevery1.com</p> <p>Ashley McLimans amclimans@csevery1.com</p>	<p>4. Fill in the Gap Transportation - North ID# 80830942</p> <p>Marcus Harris (716) 896-2180 X330 mharris@csevery1.com</p>	<p>This program is available to families when no other transportation options exist. Families can access our transportation service on weekends, evenings, nights and holidays or any other time that public transportation is not offered. Type, frequency, and destinations are predetermined during the admission process; however, the family can freely schedule the service anytime within the criteria agreed upon in their service plan.</p>	<p>Erie Niagara Orleans Genesee</p>

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<p>Community Services for Every1 FSS Supervisors:</p> <p>Jessica Moesch jmoesch@csevery1.com</p> <p>Shannon Ramos sramos@csevery1.com</p> <p>Ashley McLimans amclimans@csevery1.com</p>	<p>5. Intensive Support Program ID# 80830872</p> <p>Paul Nolette (716) 896-2180 Ext. 320 pnolette@csevery1.com</p>	<p>Intensive Support Program will provide regular and flexible short-term relief to families caring for people living at home who have significant medical, behavioral, social, or emotional support needs. Under the program, dedicated staff—including a program coordinator and intensive respite specialists—will a) identify families and individuals who cannot find places in traditional programs and truly require intensive support services; b) formally assess the relief needs of caregivers and the interests and support needs of people who will participate in support services; c) develop person-centered support plans that address the relief needs of families and the support needs of individuals; and d) deliver specialized in-home, community-based and site-based intensive support services that cater to the relief needs of families. Through proposed services, families will be provided with a variety of options for support sessions designed to fit their personal schedules and to provide the equivalent of at least 4 hours/month of relief. In addition, support sessions will engage individuals in recreation-based activities that will reflect personal interests and choices.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
<p>Community Services for Every1 FSS Supervisors:</p> <p>Jessica Moesch jmoesch@csevery1.com</p> <p>Shannon Ramos sramos@csevery1.com</p> <p>Ashley McLimans amclimans@csevery1.com</p>	<p>6. Family Reimbursement ID#80830780</p> <p>Marcus Harris (716) 896-2180 X330 mharris@csevery1.com</p> <p>Seven Powell (716) 896-2180 ext. 331 spowell@csevery1.com</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual’s intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual’s waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>Directions in Independent Living 512 West State St. Olean, NY 14760</p> <p>Kate Steigerwald & Krissy Wagner Executive Directors 512 West State Street Olean, NY 14760 TEL: 716-379-8670 ext. 8818 ext. 8810 FAX: (716) 373-4604 ksteigerwald@oleanilc.org kawilliams@oleanilc.org</p>	<p>1. Transitions ID# 70110790</p> <p>Program Manager</p> <p>Deborah Coble</p> <p>(585) 933-0136</p> <p>dcoble@oleanilc.org</p>	<p>Transitions provides a comprehensive, person-centered process that supports individuals through coordinated education, community linkage, and the development of natural supports. Through community linkage and the development of natural supports, the program promotes work-skill readiness, provides support and guidance for activities of daily living, and offers other meaningful opportunities that sustain community living and foster personal self-sufficiency.</p> <p>The program focuses on building essential skills that support a successful transition to adulthood. This includes developing social and daily living skills, providing individualized skill building opportunities, and assisting participants in securing internships, volunteer placements, and community experiences that align with their goals. Transitions staff collaborate closely with educational providers to prepare individuals for life beyond high school and continue to support them through early adulthood, ensuring each person is equipped for long-term success.</p>	<p>Allegany Cattaraugus Chautauqua</p>
<p>Lawrence MacDonald- Assistant Program Manager of Developmental Disabilities (716) 790-2534 Lmacdonald@oleanilc.org</p>	<p>2. Stepping Out to Independence ID# 70110910</p> <p>Deborah Coble – Manager of FSS programs (585) 933-0136 dcoble@oleanilc.org</p>	<p>Structured <u>dance classes</u> are designed to foster positive peer interactions, strengthen physical and motor skills, enhance communication abilities, and support personal empowerment.</p>	<p>Allegany Cattaraugus</p>

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<p>Directions in Independent Living 512 West State St. Olean, NY 14760</p> <p>Kate Steigerwald & Krissy Wagner Executive Directors 512 West State Street Olean, NY 14760 TEL: 716-379-8670 ext. 8818 ext. 8810 FAX: (716) 373-4604 ksteigerwald@oleanilc.org kawilliams@oleanilc.org</p>	<p>3. Transportation ID# 70110900</p> <p>Deborah Coble – Manager of FSS programs (585) 933-0136 dcoble@oleanilc.org</p>	<p>This program is available to individuals when no other transportation options exist. It provides reliable transportation so they can access events, programs, and other community activities, promoting meaningful integration within their communities. Through increased opportunities for participation, the program fosters greater independence and enhances overall quality of life for each individual.</p>	<p>Allegany, Cattaraugus, Chautauqua</p>
<p>Epilepsy Association of Western New York 339 Elmwood Ave. Buffalo, NY 14222</p> <p>Jeffrey Irwin, Exec. Director (716) 883-5396 jirwin@epilepsywny.org</p>	<p>1. Counseling, Advocacy, and Training (North and South Regions) ID# 77970880</p> <p>Jeffrey Irwin– Main Contact (716) 883-5396 jirwin@epilepsywny.org</p> <p>Lynn Carapellatti 25 Jefferson Street Salamanca, NY 14779 Cell: (716) 498-4396 mlcarpus@yahoo.com</p> <p>Cheryl Best 339 Elmwood Avenue Buffalo, NY 14222 (716) 883-5396 cbest@epilepsywny.org</p>	<p>Provides outreach and support, and primarily counseling to individuals of all ages diagnosed with epilepsy. Service delivery includes home visits to provide supportive counseling, linkage to needed services and advocacy at medical appointments.</p>	<p>Allegany Cattaraugus Chautauqua Erie Niagara Genesee Orleans</p>

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<p>Excalibur Mailing address: Excalibur Leisure Skills Center, Inc. 90 North Drive Buffalo, NY 14216 (716) 831-3188</p> <p>Jim & Cathy Catalano Email: j158cat@verizon.net Website: www.excaliburls.com</p>	<p>1. Boating Recreation ID# 92090910</p> <p>Program site: Sun Life Marina - Buffalo Harbor (wheelchair access dock) 1111 Fuhrmann Blvd. Buffalo, NY 14203</p> <p>Jim & Cathy Catalano Email: j158cat@verizon.net Website: www.excaliburls.com</p>	<p>Excalibur is based at the Sun Life Marina-Buffalo Harbor. The program provides accessible boating and fishing trips for individuals and their families on Lake Erie during the season from May 15-October 15. (The ramp and boat are wheelchair accessible.) Activities in winter months related to boating, maritime history may also be available.</p> <p>Website: www.excaliburls.com</p>	<p>Erie Niagara Genesee Orleans Allegany Chautauqua Cattaraugus</p>
<p>Parent Network of WNY 1021 Broadway St. Buffalo, NY 14212-1460</p> <p>Kimberly Kadziolka Executive Director kak@parentnetworkwny.org</p> <p>Theresa Drum tld@parentnetworkwny.org</p>	<p>1. Eligibility Navigation</p> <p>(716) 332-4170 info@parentnetowrkwny.org</p>	<p>Parent Network of WNY aids families in Erie and Niagara Counties with completing the necessary paperwork to apply for OPWDD Eligibility from start to finish including:</p> <ul style="list-style-type: none"> • linking and referring families to appropriate systems to obtain required evaluations and assessments. • personalized transfer of care to the CCO of their choice. 	<p>Erie Niagara</p>
<p>Parent Network of WNY 1021 Broadway St. Buffalo, NY 14212-1460</p> <p>Kimberly Kadziolka Executive Director kak@parentnetworkwny.org</p> <p>Theresa Drum tld@parentnetworkwny.org</p>	<p>2. Family Behavior Support and Advocacy Program ID# 87830740</p> <p>(716) 332-4170 info@parentnetowrkwny.org</p> <p>Application/Inquiry Form available at www.parentnetworkwny.org under Program and Services Tab</p>	<p>This program is designed to provide individualized short-term support and education for parents/caregivers in the home, community, school or virtually. The program focuses on building a family's capacity to address issues and concerns that may arise while caring for a family member with a disability. The program will strengthen and empower families with the skills, tools, and resources that they need to thrive reducing the need for intensive behavioral services.</p>	<p>Erie Niagara</p>

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<p>Parent Network of WNY 1021 Broadway St. Buffalo, NY 14212-1460</p> <p>Kimberly Kadziolka Executive Director kak@parentnetworkwny.org</p> <p>Theresa Drum tld@parentnetworkwny.org</p>	<p>3. Family Support and Advocacy Program ID# 87830930</p> <p>(716) 332-4170 info@parentnetwork.org</p> <p>Application/Inquiry Form available at www.parentnetworkwny.org under Program and Services Tab</p>	<p>Family Support Specialists assist parents and family members in person centered:</p> <ul style="list-style-type: none"> • Technical assistance, information, and resources • System navigation (including Self Direction) • Link and refer to appropriate services • Education and transition planning • Connect with other parents through support groups and family fun events (In person and virtual) to meet families' needs • Prepare for and attend educational, service and care-plan meetings • Personalized skill building and advocacy support • Monitor ongoing needs <p>The program serves all seven counties of Western New York.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
<p>Parent Network of WNY 1021 Broadway St. Buffalo, NY 14212-1460</p> <p>Kimberly Kadziolka Executive Director kak@parentnetworkwny.org</p> <p>Theresa Drum tld@parentnetworkwny.org</p>	<p>4. Parent Education Workshops and Outreach</p> <p>(716) 332-4170 info@parentnetowrkwny.org</p>	<p>Workshops include information of various topics including OPWDD eligibility and services, transition to adulthood, special education, bullying and social-emotional skills, self-direction, guardianship, financial planning, and advocacy skills. These services are provided in-person and/or virtually to best meet families' needs.</p> <p>Outreach events can include service overview sessions both virtual or in person and table events. Organizations are encouraged to contact: info@parentnetworkwny.org to schedule.</p>	<p>Erie Niagara Genesee Orleans Chautauqua Allegany Cattaraugus</p>

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<p>People Inc. 1219 North Forest Rd. Williamsville, NY 14221</p> <p>Anne McCaffrey President & CEO (716) 817-7426 Fax: (716) 634-3889 Anne.McCaffrey@people-inc.org</p>	<p>1. Family Advocacy, Training, and Support ID# 63100934</p> <p>Admissions (833) 404-0032</p> <p>Elizabeth Assad-Penner Director 40 Hazelwood Drive Amherst, NY 14228 716-880-3702 eassad@people-inc.org</p> <p>Natalie Ryan, Associate Vice President 280 Spindrift Drive Williamsville, NY 14221 40 Hazelwood Drive Amherst, NY 14228 716.880-3785 nryan@people-inc.org</p>	<p>Provides outreach and assistance to families, including:</p> <p><u>Advocacy in all settings</u>-Language/cultural support on medical and other appointments, advocacy in the school districts, assisting families in understanding educational and health care rights.</p> <p><u>Educational Strategies/Support</u>-Implementing educational strategies in the home, serving as a liaison between school personnel and Care Coordinator. Advocating for necessary supports related to the person’s disability and possible language/cultural need. Supports with schoolwork, assisting parents in identifying resources that may be helpful for the child, establishing good nutrition and sleep routines, etc. Working with Care Coordinator to assure other Social Determinants of Health are addressed that may be impacting educational success.</p> <p><u>Support through Life Transitions/Crisis</u>- Providing short term supports a family may need because of a life transition (i.e. death in the family, graduation from school, illness, hospitalization, loss of job/income, loss of housing, etc.).</p> <p><u>Short term support to Immigrant and Refugee Families</u>- Assistance to families who do not speak English as a primary language (foreign language or ASL) in navigating OPWDD and non-OPWDD services by providing information sharing between OPWDD programs, the Care Coordinator, ethnic based organizations and other partners. This would include temporary services with the intent to link with CCO to help with establishing eligibility. General advocacy and coordination with other providers when there are a language or cultural barrier, and assistance in setting up inclusive plans.</p> <p><u>Transportation Barriers</u>- Transportation of last resort or when other options are not feasible (i.e. paratransit or Medicaid cab), or when an as needed/short term option is needed. Mobility training to help families be as independent as possible.</p> <p><u>Support and Training</u> Follow up to health care appointments to assure the Care Coordinators and families have the necessary information in complicated situations. Support and training to parents</p>	<p>Erie Genesee Niagara Orleans</p>

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<p>People Inc. 1219 North Forest Rd. Williamsville, NY 14221</p> <p>Anne McCaffrey President & CEO (716) 817-7426 Fax: (716) 634-3889 Anne.McCaffrey@people-inc.org</p>	<p>2. Intensive Behavior Training and Coaching (IBTC) ID# 63100880</p> <p>Shannon Bianco (716) 880-3826 sbianco@people-inc.org</p> <p>Julie Barber (716) 880-3849 jbarber@people-inc.org</p>	<p>In-home behavior management services for individuals who live in the community with their families, in-home clinical assessment, individual planning, and intervention for families.</p>	<p>Erie Niagara Genesee Orleans Allegany Chautauqua Cattaraugus</p>
<p>People Inc. 1219 North Forest Rd. Williamsville, NY 14221</p> <p>Anne McCaffrey President & CEO (716) 817-7426 Fax: (716) 634-3889 Anne.McCaffrey@people-inc.org</p>	<p>4. Personal Development Mentoring ID# 63100791</p> <p>Alison Smith (716) 880-3782 ASmith@people-inc.org</p>	<p>Aids individuals and families to identify strengths and talents and apply techniques to pursue their goals. Services are one on one, short term, and intensive based on need.</p>	<p>Erie Niagara</p>
<p>People Inc. 1219 North Forest Rd. Williamsville, NY 14221</p> <p>Formerly: Autism Services</p> <p>40 Hazelwood Drive Amherst, NY 14228</p>	<p>5. In Home Clinical Support ID# 63100936</p> <p>Shannon Bianco (716) 880-3826 sbianco@people-inc.org</p> <p>Julie Barber (716) 880-3849 jbarber@people-inc.org</p>	<p>Provides in-home sensory services to individuals with autism spectrum. Specialist services are accessed through a consultant model to assess sensory needs and develop approaches that parents can implement in the home.</p>	<p>Erie Genesee Niagara</p>

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<p>People Inc. 1219 North Forest Rd. Williamsville, NY 14221</p> <p>Formerly: Autism Services</p> <p>40 Hazelwood Drive Amherst, NY 14228</p>	<p>6. Social Skills ID# 63100937</p> <p>Admissions: (833) 404-0032</p> <p>Elizabeth Assad-Penner Director 40 Hazelwood Drive Amherst, NY 14228 716-880-3702 eassad@people-inc.org</p> <p>Natalie Ryan, Associate Vice President 280 Spindrift Drive Williamsville, NY 14221 40 Hazelwood Drive Amherst, NY 14228 716.880-3785 nryan@people-inc.org</p>	<p>The social skills training program is expected to enhance the social abilities needed to successfully participate in leisure, educational and vocational settings. These include, but are not limited to, turn taking, conversational skills, personal boundaries, and other social skills. This program is conducted at 40 Hazelwood Drive, Amherst, NY 14226. Groups are conducted twice a month.</p> <p>Ages served: Elementary group: 6-12; Adolescent Group: 13-21</p> <p>Must have an Autism diagnosis. Those enrolled in this program should be independent in self-care skills.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
<p>Starbridge 1650 South Ave., Suite 200 Rochester, NY 14620</p> <p>COO: Nikisha Ridgeway 585-546-1700 Fax: 585-546-7069 NRidgeway@starbridgeinc.org</p>	<p>1. Family Reimbursement ID# 76660782</p> <p>Kerri Noyes 585-559-0846 knoyes@starbridgeinc.org</p> <p>Jessica May jmay@starbridgeinc.org</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual's intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual's waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>Starbridge 1650 South Ave., Suite 200 Rochester, NY 14620</p> <p>COO: Nikisha Ridgeway 585-546-1700 Fax: 585-546-7069 NRidgeway@starbridgeinc.org</p>	<p>2. TIES (Recreation) ID# 76660911</p> <p>Jennifer Rautenstrauch 585-604-8467 jrautenstrauch@starbridgeinc.org</p> <p>Joyce Steel / (585) 224-7334 JSteel@starbridgeinc.org</p>	<p>Children and Youth ages 8-21 with developmental disabilities are paired with a trained student volunteer to participate in an inclusive after school, recreational and community activity of their choice. The activities are at various times and locations in their school and community. Each participant has an individualized support plan which details the support they need to participate in to assist with achieving goals. The TIES program develops cooperative relationships with school districts that are interested in bringing TIES to their district. Each year new schools are identified primarily because of parent/ family interest and contact.</p> <ul style="list-style-type: none"> • Students who have developmental disabilities previously did not have opportunities to participate in inclusive activities. • The natural support of a trained peer volunteer allows for more acceptance by peers. • Positive relationships with school districts have been established and thus school districts have become more inclusive. 	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>

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<p>Starbridge 1650 South Ave., Suite 200 Rochester, NY 14620</p> <p>COO: Nikisha Ridgeway 585-546-1700 Fax: 585-546-7069 NRidgeway@starbridgeinc.org</p>	<p>3. Independent Parent Advocacy Network (IPAN) ID# 76660897</p> <p>Kari Cayton (585)259-4576 Kcayton@starbridgeinc.org</p> <p>Joyce Steel (585) 224-7334 JSteel@starbridgeinc.org</p>	<p>Provide monthly “Family Fun” events to families that includes advocacy support and follow-up support to families.</p> <p>Advocacy support to families may include:</p> <ul style="list-style-type: none"> • Guidance, education and support specific to family’s child’s needs and monitoring of ongoing needs (increased person centeredness). • Build capacity of families to better advocate for their children and other family members. • Better understanding of the educational and OPWDD systems • Educational and other relevant planning • Increased appropriate referrals • Increased access to services • Representation at school (team and CSE meetings and other relevant meetings) <p>Direct support to families with OPWDD eligibility process will:</p> <ul style="list-style-type: none"> • Provide information about OPWDD to families and explain eligibility process • Assist with communication to DDRO Eligibility Coordinator • Help families locate evals and assessments needed • Referrals for additional assessments needed • Assist with identifying and locating services needed 	<p>Allegany Cattaraugus</p>
<p>Starbridge 1650 South Ave., Suite 200 Rochester, NY 14620</p> <p>COO: Nikisha Ridgeway 585-546-1700 Fax: 585-546-7069 NRidgeway@starbridgeinc.org</p>	<p>4. IPAN Transportation Support ID# 76660900</p> <p>Kari Cayton (585)259-4576 Kcayton@starbridgeinc.org</p> <p>Joyce Steel (585) 224-7334 JSteel@starbridgeinc.org</p>	<p>Provide gas gift cards to families (\$100 max per family) so that they can attend IPAN Family Fun Events and school meetings (IEP, CSE, etc.), social/recreational events and engage in other meaningful activities in their community. Gift cards will not be used for Medicaid Waiver programs.</p>	<p>Allegany Cattaraugus</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>Suburban Adult Services Inc. 960 W. Maple Court Elma, NY 14059</p> <p>Mr. Jeff Paterson President & CEO (716) 805-1555 Fax: (716) 805-1034 Jeff.Paterson@sasinc.org</p> <p>Rebecca Buchnowski Director of Behavioral Services (716) 436-3914 rbuchnowski@sasinc.org</p>	<p>High Hurdles (Therapeutic Horseback) ID# 70510910</p> <p>Shelby Dytschkowskyj (716) 436-3935 Shelby.Dytschkowskyj@sasinc.org</p> <p>Susan Mentecki Chief Program Officer Susan.Mentecki@sasinc.org</p>	<p>Program provides therapeutic horseback riding lessons for school age children with developmental disabilities.</p> <p>Program address: 13339 Route 39 Sardinia, NY 14134</p>	<p>Erie Cattaraugus Chautauqua</p>
<p>The Summit Center 150 Stahl Road Getzville, NY 14068</p> <p>Lisa Foti, CPA – CEO</p> <p>Amy L. Jablonski, Psy. D. - President</p>	<p>1.STAR Group Skill Building ID# 91080910</p> <p>Steven Nawrot (716) 260-8902 snawrot@thesummitcenter.org</p> <p>Wendy Loverme (716) 799-8152 wloverme@thesummitcenter.org</p> <p>Ashlee Bronson (716) 799-8156 abronson@thesummitcenter.org</p>	<p>Skill building groups will be offered to individuals whose parents/caregivers attend a STAR training session as well as individuals who are in a difficult to serve area. This program consists of providing onsite specialized respite/skill building groups to individuals whose families are attending training sessions along with their siblings. The goal is to develop the skills necessary to decrease target behaviors and encourage coping strategies, appropriate requests, and accepting no/waiting. This program serves individuals with Developmental Disabilities ages 3 and up regardless of gender. Virtual modality offered at family's request.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>The Summit Center 150 Stahl Road Getzville, NY 14068</p> <p>Lisa Foti, CPA – CEO</p> <p>Amy L. Jablonski, Psy. D. – President</p>	<p>2. STAR Parent Training ID# 91080740</p> <p>Steven Nawrot (716) 260-8902 snawrot@thesummitcenter.org</p> <p>Wendy Loverme (716) 799-8152 wloverme@thesummitcenter.org</p> <p>Ashlee Bronson (716) 799-8156 abronson@thesummitcenter.org</p>	<p>STAR parent/caregiver training will offer two levels of group parent training: a two-hour Basic Group Parent Education/Support Group (level 1) and a three-step Intensive Group Parent Training (level 2). Both trainings will include a respite/skill building component for the identified child and non-identified siblings if necessary. For the topic areas of challenging behaviors and adaptive skills, priority will be given to individuals, ages 3-10 years old. This will emphasize the importance of modifying challenging behaviors and teaching adaptive skills while the child is young. An initial assessment/intake appointment with the family will determine their level of need. The program will also provide support to planned community recreational and fitness activities as a way of assisting children with disabilities ages 5-18 years, and their families, to become more engaged in their community. The program staff will also accompany the family, providing support and crisis expertise, to enable families to participate in community-based recreational opportunities with their child. The intent of this program is to work with individuals and families towards a goal established at the start of training and eventually fade this support. Parents are to remain with their child during all sessions as the ultimate goal is to fade the staff support so they may independently partake in recreation and leisure activities with their child. This program serves individuals with Developmental Disabilities ages 3 and up regardless of gender. Virtual modality offered at family's request.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
<p>The Summit Center 150 Stahl Road Getzville, NY 14068</p> <p>Lisa Foti, CPA – CEO</p> <p>Amy L. Jablonski, Psy. D. - President</p>	<p>3. STAR Intensive Support ID# 91080742</p> <p>Steven Nawrot (716) 260-8902 snawrot@thesummitcenter.org</p> <p>Wendy Loverme (716) 799-8152 wloverme@thesummitcenter.org</p> <p>Ashlee Bronson (716) 799-8156 abronson@thesummitcenter.org</p>	<p>Our STAR Intensive program provides intensive therapeutic services to individuals that require a high staff ratio due to extreme behavior needs and are unable to be served in waiver respite. Many individuals are awaiting placements in specialized hospital settings or specialized group homes. Individuals will be targeted that have been put on hold from or denied access to traditional respite services.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>

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<p>The Summit Center 150 Stahl Road Getzville, NY 14068</p> <p>Lisa Foti, CPA – CEO</p> <p>Amy L. Jablonski, Psy. D. - President</p>	<p>4. LAFFS Building Friendship Fridays ID# 91080911</p> <p>Steven Nawrot (716) 260-8902 snawrot@thesummitcenter.org</p> <p>Wendy Loverme (716) 799-8152 wloverme@thesummitcenter.org</p> <p>Ashlee Bronson (716) 799-8156 abronson@thesummitcenter.org</p>	<p>Summit Building Friendship Fridays (B.F.F.s) will offer structured community-based respite/skill building groups. This program will provide young adults with regularly scheduled social and recreational activities to occur on weekday evenings, as well as some day activities during school breaks. Individuals meet at a set location and are transported via Summit vehicles to community venues. Recreation and social activities are chosen based on individual and parent surveys. Activities are widely varied across interest groups and staff aims to diversify as much as possible. Outings have included art experiences, culinary preparation, fitness activities and volunteer opportunities. Individuals are expected to carry their own wallet as well as make all personal monetary transactions. This program helps to promote self-advocacy which in turn gives our individuals the self-confidence to better navigate their community. This program serves individuals ages 18-30 regardless of gender. The individuals we serve has a basic skill set of vehicle and community safety as well as independence in bathroom and hygiene skills. They independently can manage their personal possessions including cell phone and wallets. Virtual modality offered at family's request.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
<p>The Resource Center (Chautauqua Co ARC) 200 Dunham Avenue Jamestown, NY 14701</p> <p>Denise Jones, CEO (716) 661-1412 Fax: (716) 661-1419 Denise.Jones@resourcecenter.org</p>	<p>1. Family Empowerment ID# 60690801</p> <p>Marcia Restivo (716) 483-2344 x 90020 Marcia.restivo@resourcecenter.org</p>	<p>The Family Reimbursement Program is provided to help families by easing the expenses of providing care for family members with intellectual or developmental disabilities. FSS reimbursable goods and services must be related to the individual's intellectual or developmental disability and deemed appropriate and necessary to meet the needs of the individual by the FSS provider. FSS is funding of last resort and cannot be used to supplement an individual's waiver services funded through the HCBS Waiver. Funding may be approved up to the established statewide cap.</p>	<p>Chautauqua Cattaraugus</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
<p>WNY Independent Living, Inc. 3108 Main St. Buffalo, NY 14214</p> <p>Stephanie Orlando, CEO (716) 836-0822 X117 sorlando@wnyil.org or ceo@wnyil.org</p>	<p>1. Transportation ID# 86020940</p> <p>Catherine Colicchia (716) 836-0822 X150 ccolicchia@wnyil.org</p>	<p>This program is available to families when no other transportation options exist. The van transportation program provides high quality safe transportation for individuals. The drivers pick up and drop off at the person's home or where the individual chooses (up to 6 round trips per month).</p>	<p>Erie Niagara Genesee Orleans</p>
<p>WNY Independent Living, Inc. 3108 Main St. Buffalo, NY 14214</p> <p>Stephanie Orlando, CEO (716) 836-0822 X117 sorlando@wnyil.org or ceo@wnyil.org</p>	<p>2. Bus Pass ID# 86020942</p> <p>Catherine Colicchia (716) 836-0822 X150 ccolicchia@wnyil.org</p>	<p>This program distributes bus passes to 20 individuals a year. The recipient is required to document when the pass was used and for what reason.</p>	<p>Erie Niagara</p>

For any Family Support Services - Family Reimbursement forms and Guidelines, effective 7/1/2022, please go to

<https://opwdd.ny.gov/regulations-guidance/adm-2022-02-family-support-services-fss-reimbursement-guidelines>

For More Information Contact region1fss@opwdd.ny.gov

Vanessa Sandor, WNY FSS Program Coordinator at (716) 608-2716 Vanessa.M.Sandor@opwdd.ny.gov

Shauna Evanczik-Olrogg, Region 1 FSS Supervisor at (716) 608-2692 or shauna.l.evanczik@opwdd.ny.gov