



OPWDD REGION 1 WESTERN- FAMILY SUPPORT SERVICES DIRECTORY OF PROGRAMS

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
Allegany County ARC 240 O'Connor Street Wellsville, NY 14895	1. Family Reimbursement Mackenzie Ward / (585) 593-5700 X556 wardm@alleganyarc.org Judy Peck / (585) 593-5700 X543 judy.peck@alleganyarc.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues. Agency Cap: Cattaraugus, Chautauqua and Allegany Counties: \$1500 per individual Erie, Niagara, Genesee and Orleans Counties: \$500 per individual	Allegany Cattaraugus Chautauqua Erie Niagara Genesee Orleans
	2. Outreach/Service Coordination Judy Peck / (585) 593-5700 X543 judy.peck@alleganyarc.org Ted Seeley / (585) 593-5700 X453 Ted.Seeley@alleganyarc.org	Provides outreach, service coordination, linkage and referral to developmentally disabled individuals. ** assists with OPWDD eligibility process**	Allegany Cattaraugus
	3. Individualized Community Service (ICS) Janelle Michalak/ (585) 593-5700 X531 michalak@alleganyarc.org	Provides individualized support and individualized community inclusion activities for individuals with special needs. Individuals served in this program have unique service needs that cannot be addressed in traditional respite programs. Individuals may have criminal, sexual offending or maladaptive behavior that requires special individualized assistance for successful participation in the community.	Allegany

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Allegany Regional Development Corp 100 Main Street Salamanca, NY 14779	1. Family Reimbursement Donna Reynolds / (716) 945-4100 Donna.Reynolds@alleganyregional.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues. Focus on primarily Native Americans. Agency Cap: \$750 per individual	Erie Genesee Orleans Allegany Chautauqua Cattaraugus
	2. Behavior Mgt. Training Donna Reynolds / (716) 945-4100 Donna.Reynolds@alleganyregional.org Falon Austin / (716) 945-4100 Falon.Austin@alleganyregional.org	Behavior support services to primarily Native American individuals who live with his/her family. This program provides guidance to families to manage every day behavioral concerns that can be modified using positive reinforcement techniques. This is not intended to address intensive behavioral needs. Positive reinforcement strategies are established, monitored and revised.	Erie Genesee Orleans Allegany Chautauqua Cattaraugus
	3. Parenting & Advocacy Donna Reynolds / (716) 945-4100 Donna.Reynolds@alleganyregional.org Lisa Carpenter / (716) 945-4100 Lisa.carpenter@alleganyregional.org	Provides individualized parent training for primarily Native American families.	Allegany Chautauqua S. Erie Genesee Orleans Cattaraugus
	4. Outreach/Service Coordination Donna Reynolds / (716) 945-4100 Donna.Reynolds@alleganyregional.org Brigitte Duvall / (716) 945-4100 Brigitte.duvall@alleganyregional.org	Provides outreach and service coordination to individuals who are not enrolled in Care Coordination, or HCBS waiver PCSS. Advocacy services, as well as information and referral services, are provided to primarily Native Americans on the Allegany, Cattaraugus, Chautauqua, Genesee, Niagara, Erie, and Tonawanda reservations. Agency staff assist individuals in applying for services and eligibility determination. This agency participates in collaborative activities with the Seneca Nation, which increases the acceptance of services by Native Americans. ** assists with OPWDD eligibility process**	Allegany Cattaraugus Chautauqua Genesee Erie Orleans

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
The ARC Erie County Aka Heritage Centers 2643 Main St. Buffalo, NY 14214	1. Intensive Parent Training Mary Marranca-Hood/ (716) 833-8601 X2296 Mmarranca-Hood@arceriecounty.org Matthew Stark / (716) 833-8603 X2283 matthewstark@arceriecounty.org	This program is long standing and provides information and in-home supports to DD parents.	Erie
	2.School Recess Respite (CXP) Mary Marranca-Hood / (716) 833-8601 X2296 Mmarranca-Hood@arceriecounty.org Matthew Stark/ (716) 833-8603 X2283 matthewstark@arceriecounty.org	This program provides respite after school as well as during school breaks for ages 5+.	Erie
	3. Recreation (R.E.C.C.) Mary Marranca-Hood / (716) 833-8601 X2296 Mmarranca-hood@arceriecounty.org Matthew Stark / (716) 833-8603 X2283 matthewstark@arceriecounty.org	Individuals will be given the opportunity to integrate, learn and build relationships within a safe and healthy environment with a person-centered approach. We will collaborate with our existing programs and utilize community resources to enhance integration and socialization. We will focus on cultural diversity, self-advocacy, violence protection, relationship building, health and wellness, recreation, socialization, and increase opportunities for parental involvement and community resources. The program will provide a healthy snack or a small meal and provide transportation.	Erie
Arc of Genesee Orleans 64 Walnut St. Batavia, NY 14021	1. Family Reimbursement Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org Tiffany Grabowski / (585) 589-6054 X4255 tgrabowski@arcgo.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services, if provided, would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues. Agency Cap: \$500 per individual	Genesee Orleans

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	<p>2. Service Access- Genesee</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p> <p>Tiffany Grabowski / (585) 589-6054 X4255 tgrabowski@arcgo.org</p>	<p>Program offers assistance to families with the OPWDD eligibility process. Provides case management services until CCO is in place.</p> <p>** assists with OPWDD eligibility process**</p>	<p>Genesee Orleans</p>
	<p>3. Transportation</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p> <p>Tiffany Grabowski / (585) 589-6054 X4255 tgrabowski@arcgo.org</p>	<p>The transportation program is used to augment all the FSS programs to support individual access to medical appointments and respite.</p>	<p>Genesee Orleans</p>
	<p>4. Service Coordination/Outreach</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p>	<p>This has been modified to be primarily an outreach program to schools. It informs school personal and families of services and eligibility requirements.</p> <p>** assists with OPWDD eligibility process**</p>	<p>Orleans Genesee</p>
	<p>5. Empowering Families</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p>	<p>This program is very active providing group meeting and in-service training.</p> <p>Case advocacy and training, information and referral will be provided to families of children ages birth to adulthood. The program empowers families through providing these resources to enable them to make decisions and to advocate for their child's educational needs, to include formal person centered planning process.</p>	<p>Orleans Genesee</p>
	<p>6. Intensive Family Services (IFS)</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p>	<p>Services provide training and assistance in daily living skills that may assist individuals in caring for his/her children, housekeeping, budgeting, organizational skills, and community integration. Also sex offender family support for sex offenders who live at home.</p>	<p>Orleans Genesee</p>

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	<p>7. Individuals Seeking Successful Inclusion</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p> <p>Tiffany Grabowski / (585) 589-6054 X4255 tgrabowski@arcgo.org</p>	<p>A program providing individualized support to individuals to access activities of interest in the community to include transportation to and from activities.</p>	<p>Orleans</p>
	<p>8. Paving the Way</p> <p>Ida Caldwell / (585) 589-6054 X6054 icaldwell@arcgo.org</p>	<p>Provides information/referral, technical assistance and training and technical assistance to individuals, families, schools, and transition stakeholders.</p>	<p>Orleans</p>
<p>Aspire of WNY 2356 N. Forest Rd. Getzville, NY 14068</p>	<p>2. Counseling</p> <p>Tracy Flagella/ (716) 456-3103 tracy.flagella@aspirewny.org</p>	<p>The counseling program is designed to assist both the individual and his/her family in managing issues in their lives which are affected by developmental disability.</p>	<p>Chautauqua Cattaraugus</p>
<p>Autism Services 30 & 40 Hazelwood Drive Amherst NY 14226</p> <p>Jackie Wheeler, FSS Administrator (716) 631-5777 X326 JWheeler@autism-services-inc.org</p>	<p>1. In Home Clinical Support was called "Sensory" (Autism)</p> <p>Jackie Wheeler/ (716) 631-5777 X326 JWheeler@autism-services-inc.org</p> <p>Sherry Maynard / (716) 631-5777 X307 smaynard@autism-services-inc.org</p>	<p>Provides in-home sensory services to individuals with autism or autism spectrum. Specialist services are accessed through a consultant model to assess sensory needs and develop approaches that parents can implement in the home.</p>	<p>Erie Genesee Niagara</p>
	<p>2. Social Skills</p> <p>Jackie Wheeler/ (716) 631-5777 X326 JWheeler@autism-services-inc.org</p> <p>Sherry Maynard / (716) 631-5777 X307 smaynard@autism-services-inc.org</p>	<p>The social skills training program is expected to enhance the social abilities needed to successfully participate in leisure, educational and vocational settings. These include, but are not limited to, turn taking, conversational skills, personal boundaries and other social skills.</p>	<p>Erie Niagara Genesee Orleans Chautauqua Allegany Cattaraugus</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
Baker Victory Services 790 Ridge Road Lackawanna, NY 14218	1. Equipment Loan Closet Sabrina Pisano/ (716) 828-9485 Fax: (716) 828-7483 spisano@bakervictoryservices.org Denise Miller dmiller@bakervictoryservices.org	This program loans adaptive equipment to families through the involvement of a therapist or service coordinator. There is a picture catalogue that is offered so that families are aware of what is available. Website: www.bakervictoryservices.org/AELP	Erie Niagara Chautauqua Cattaraugus Genesee Orleans Allegany
Boys & Girls Club of the Northtowns 54 Riverdale Ave. Buffalo, NY 14207	1. Challenged Athletes Participating in Sports (CAPS) Kevin Schrader / (716) 418-3698 Zero7kevin@verizon.net Diane Scherrer / (716) 864-1727 dscherrer@bgcnt.net	Sports based program with baseball and football from May-October, and indoor sports from November-April. Many recreational social events and activities are held throughout the year. Site based program. Fee to participate.	Erie Niagara
	2. Food, Fitness and Fun Diane Scherrer / (716) 864-1727 dscherrer@bgcnt.net Tierney Smith / (716) 873-9842 X208 tsmith@bgcnt.net	Free program for individuals age 6-60 that focuses on food, nutrition and physical fitness in a fun social recreational environment. It is designed to teach participants practical cooking skills and engage them in fun physical activities. The program is site based.	Erie Niagara
Cattaraugus Niagara ARC 1439 Buffalo Street Olean, NY 14760	1. Family Reimbursement Daniel Gayton, Supervisor / (716) 375-4740 X165 dgayton@rehabcenter.org Robert Rodgers / (716) 375-4730 X150 rrogers@rehabcenter.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues. Agency Cap: \$600 per individual	primarily Cattaraugus, also Allegany, Erie

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107 Heath St. Lockport, NY 14094	2. Self-Advocacy Program Deb Clouser/ (716) 434-4050 X416 dclouser@oppunlimited.org	Individuals participate in a self-advocacy group, which includes involvement in DD Day, Self-Advocacy Conference in Niagara Falls, Batavia training, FEMA NCEM Core Advisory Committee, Transportation Planning meetings, anti-bullying initiatives, emergency preparedness meetings, etc.	Niagara
	3. Guardianship (In-Home Training) Charlotte Baker Cunningham/ (716) 434-4050 cbaker-cunningham@oppunlimited.org	Assistance with obtaining guardianship.	Niagara
Cheektowaga Youth & Recreation 275 Alexander Ave. Cheektowaga, NY 14211	1. Adapted Recreation Program Amy McMahon, Program Director/ (716) 897-7205 amcmahon@tocny.org DeYonca Porter, Assistant Program Director/ (716) 897-7205 dporter@tocny.org	This is a Saturday/weeknight program providing recreation to children in a site-based setting. Also have a six week inclusive summer day camp.	Erie
Community Services for Every1 180 Oak St. Buffalo, NY 14203	1. In-Home Support Marcus Harris/ (716) 896-2180 X330 mharris@csevery1.com	This program provides in-home support, skill development, parenting support, and 1:1 supports for individuals and families and receives incoming calls. Age starts at 5 years old.	Erie Niagara
	2. Project COACH Marcus Harris/ (716) 896-2180 X330 mharris@csevery1.com	This program contacts individuals enrolled during the evening and weekends to assist them with day-to-day problems as prompts for medication or appointments. We also support people during transition and crisis in their life.	Allegany Cattaraugus Chautauqua Erie Genesee Niagara Orleans

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	<p>3. Community Living</p> <p>Shannon Ramos / (716) 883-8002 X438 SRamos@csevery1.com</p>	<p>This program assists people who do not have Medicaid but have a need for service coordination. We also provide 1:1 supports to people who do not want or need a traditional waiver service but instead want periodic supports with medical appointments, housing needs, or other appointments.</p> <p>** assists with OPWDD eligibility process**</p>	<p>Erie Niagara</p>
	<p>4. DD Offender</p> <p>Marcus Harris/ (716) 896-2180 X330 mharris@csevery1.com</p>	<p>This program provides services and support to people and their family by assisting them through the Criminal Justice process as well as other court processes, such as Family Court, Small Claims Court, and evictions. We will provide support to people who need legal advocacy due to being unsuccessful in the past or due to being unfamiliar with the processes.</p>	<p>Erie Niagara</p>
	<p>5. FSS Parents & Youth</p> <p>Heather Ponce – Intake/ (716) 883-8002 X479</p> <p>Shannon Ramos / (716) 883-2180 X438 SRamos@csevery1.com</p>	<p>This program provides crisis intervention and support to families who are at risk of becoming involved with family court and/or CPS, as well as meet other immediate needs. We serve people who do not have Medicaid, but have a need for service coordination. Also serve children who have a need for parental deeming for CCO waiver.</p>	<p>Erie Niagara</p>
	<p>6. Behavior Intervention</p> <p>Carrie Orcutt / (716) 883-8002 X448 corcutt@csevery1.com</p>	<p>This program provides behavior services in the home to assist families in addressing challenging behaviors and building replacement behaviors. Also supports parents with parenting skills/training.</p>	<p>Allegany Cattaraugus Chautauqua Erie Genesee Niagara Orleans</p>
	<p>7. Transportation</p> <p>Marcus Harris/ (716) 896-2180 X330 mharris@csevery1.com</p>	<p>This program is available to families when no other transportation option exists. Families are able to access our transportation service on weekends, evenings, nights and holidays or any other time that public transportation is not offered. Type, frequency and destinations are predetermined during the admission process, however the family is able to freely schedule the service anytime within the criteria agreed upon in their service plan.</p>	<p>Erie Niagara</p>

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	<p>8. Family Reimbursement</p> <p>Gail Baehre / (716) 896-2180 X329 GBaehre@csevery1.com</p> <p>Marcus Harris/ (716) 896-2180 X330 mharris@csevery1.com</p>	<p>The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues.</p> <p>Agency Cap: \$1,000</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
	<p>9. Intensive Support Program</p> <p>Alyssa Bennett / (716) 896-2180 X352 abennett@csevery1.com</p>	<p>Community Services' intensive support program will provide regular and flexible short-term relief to families caring for people living at home who have significant medical, behavioral, social or emotional support needs. Through proposed services, families will be provided with a variety of options for respite sessions designed to fit their personal schedules and to provide the equivalent of at least 4 hours/month of relief. In addition, respite sessions will engage individuals in recreation-based activities that will reflect personal interests and choices.</p>	<p>Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany</p>
<p>Cornell Cooperative Extension Of Niagara County 4487 Lake Avenue Lockport, NY 14094</p>	<p>1. Equistar Therapeutic Riding Program</p> <p>Kaitlin Pettine Kms423@cornell.edu (716) 433-8839 X238</p> <p>Chris Wright Ckw38@cornell.edu (716) 433-8839 X232</p>	<p>Horseback riding program.</p>	
<p>Directions in Independent Living 512 West State St. Olean, NY 14760</p>	<p>1. Tri-County Outreach and Information</p> <p>Jessica Foskolos/ (716) 379-8670/ (716) 378-0429 jfoskolos@oleanilc.org</p>	<p>Focus on engaging families of individuals with developmental disabilities that are living in isolated rural communities as well as those living in impoverished urban neighborhoods, who are not currently well informed about, or connected with programs and services available to assist them in addressing the challenges associated with providing needed care and support to family members living at home.</p> <p>** assists with OPWDD eligibility process**</p>	<p>Cattaraugus Chautauqua Allegany</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
	<p>2. Transitions</p> <p>Suzie Visciano (716) 379-8670 / (716) 790-1010 SVisciano@oleanilc.org</p>	<p>Assists individuals and families with transition from school-based programs, ages 14-25.</p>	<p>Allegany Cattaraugus</p>
	<p>3. Stepping Out to Independence</p> <p>Patti Putt / (716) 373-4602 pputt@oleanilc.org</p>	<p>Structured line dancing classes to promote positive peer interactions, strengthen physical and motor skills, improve communication skills and facilitate personal empowerment.</p>	<p>Allegany Cattaraugus</p>
<p>Empower 3571 Niagara Falls Blvd. Suite 13 North Tonawanda, NY 14120</p>	<p>1. Advocacy & Social Skills</p> <p>Kim Kiely / (716) 260-1791 X207 kkiely@empower-wny.org</p> <p>Angela Gantt / (716) 260-1791 X202 agantt@empower-wny.org</p>	<p>Program serves developmentally disabled individuals who live at home with their families. This program assists individuals in developing independence, promoting choice and advocating for personal/community needs. Social skills building, training groups meet twice a week, community integrated outings provided. Age range: 21 and up.</p>	<p>Niagara</p>
<p>Epilepsy Association of Western New York 339 Elmwood Ave. Buffalo, NY 14222</p>	<p>1. Counseling, Advocacy, and Training</p> <p>Lynn Carapellatti 25 Jefferson Street Salamanca, NY 14779 Cell: (716) 498-4396 mlcarpus@yahoo.com</p> <p>Cheryl Best 339 Elmwood Ave. Buffalo, NY 14222 (716) 883-5396 cbest@epilepsywny.org</p>	<p>Provides care coordination, outreach and support counseling to individuals diagnosed with epilepsy. Service delivery includes home visits to provide supportive counseling, linkage to needed services, and advocacy at medical appointments.</p> <p>** assists with OPWDD eligibility process**</p>	<p>Allegany Cattaraugus Chautauqua Erie Niagara Genesee Orleans</p>

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<p>Excalibur Mailing address: Excalibur Leisure Skills Center, Inc. 90 North Drive Buffalo, NY 14216 (716) 831-3188</p>	<p>1. Boating Recreation Program site: Safe Harbor Marina at Buffalo Harbor State Park (wheelchair access dock) 1111 Fuhrmann Blvd. Buffalo, NY 14203 Stacy Blair, People Inc. Liaison 3332 Walden Avenue, Suite 100 Depew NY 14043 (716) 880-3848 sblair@people-inc.org</p>	<p>Excalibur is based at the Safe Harbor Marina and is in collaboration with People, Inc. The program provides boating trips for individuals and their families on Lake Erie during boating season May 15-October 15. The ramp and boat are wheelchair accessible. Activities in winter months related to boating, maritime history may also be available. Website: excaliburl.com</p>	<p>Erie Niagara Genesee</p>
<p>Parent Network 1000 Main St. Buffalo, NY 14202</p>	<p>1. Parent Education Workshops and Outreach Parent Network (716) 332-4170 info@parentnetworkwny.org</p>	<p>Workshops include information of various topics including OPWDD eligibility and services, transition to adulthood, special education, self-direction, housing and advocacy skills. Outreach events include service overview sessions and table events. This program serves Erie, Niagara, Orleans, Genesee and Chautauqua Counties.</p>	<p>Erie Niagara Genesee Orleans Allegany Chautauqua Cattaraugus</p>
	<p>2. Family Support and Advocacy Program Parent Network (716) 332-4170 info@parentnetworkwny.org</p>	<p>Family Support Specialists will directly support families in building skills, finding resources, preparing for meetings, providing education and much more. This program also provides support groups (in-person and online) for families and small group events. These groups allow families to meet, share experiences, ask questions and learn more to meet their needs. The program serves all eight counties of Western New York.</p>	<p>Erie Niagara Genesee Orleans Allegany Chautauqua Cattaraugus</p>
	<p>3. Eligibility Navigation Parent Network (716) 332-4170 info@parentnetworkwny.org</p>	<p>Parent Network of WNY will provide assistance to families in Erie and Niagara Counties with completing the necessary paperwork to determine if eligible for services from OPWDD, from start to finish. ** assists with OPWDD eligibility process**</p>	<p>Erie Niagara</p>

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	<p>4. Family Behavior Support and Advocacy Program</p> <p>Parent Network (716) 332-4170 info@parentnetworkwny.org</p>	<p>Parent Network of WNY will provide individualized in-home support for family members of school age children/young adults with DD and have challenging behaviors. The program serves Erie and Niagara Counties.</p>	<p>Erie Niagara</p>
<p>People Inc. 1219 North Forest Rd. Williamsville, NY 14221</p>	<p>1. Bilingual Service Coordination, Outreach, and Parent Aide Service</p> <p>Admissions/Intake / (716) 880-3700 sblair@people-inc.org</p> <p>Elizabeth Assad-Penner/ (716) 880-3702 eassad@people-inc.org</p>	<p>Designed to help families navigate the often confusing service system. Offers bilingual (Spanish speaking) supports.</p> <p>Helps families and care coordinators navigate within the Special Education system through counseling and assistance.</p> <p>Tutoring services to help individuals who require academic assistance.</p>	<p>Erie Genesee Niagara Orleans</p>
	<p>2. Family Reimbursement</p> <p>Rebecca Boles / (716) 880-3708 rboles@people-inc.org</p> <p>Dora Kubiak / (716) 880-3718 dkubiak@people-inc.org</p>	<p>The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues. Agency cap: \$1,000</p>	<p>Erie Niagara Genesee Orleans Allegany Chautauqua Cattaraugus</p>
	<p>3. Intensive Behavior Training and Counseling (IBTC)</p> <p>Shannon Bianco / (716) 880-3826 sbianco@people-inc.org</p>	<p>In-home behavior management services for individuals who live in the community with their families, in-home clinical assessment, individual planning, and intervention for families in conjunction with Spectrum CARES Hot Line. Serves children under 18.</p>	<p>Erie Niagara Genesee Orleans Allegany Chautauqua Cattaraugus</p>

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	4. Incredible Years (young children) Shannon Bianco / (716) 880-3826 sbianco@people-inc.org	The program parenting classes/training to parents of children with developmental disabilities who may also be exhibiting disruptive behaviors.	Erie
	5. Personal Development Mentoring Alison Smith / (716) 880-3782 ASmith@people-inc.org	Provides assistance to individuals and families to identify strengths and talents and apply techniques to pursue their goals.	Erie Niagara
Southwestern Independent Living Center 843 N. Main Street Jamestown, NY 14701	1. Transportation Jim Grey / (716) 661-3010 jim@ilc-jamestown-ny.org	Wheelchair accessible transportation is provided for developmentally disabled individuals. The program has one van, which is operated by an experienced and reliable driver with a substitute driver available as needed. The service is available primarily on evenings and weekends, though there is occasional flexibility for special requests, such as doctor appointments.	Chautauqua
Starbridge 1650 South Ave., Suite 200 Rochester, NY 14620	1. Advocacy Joyce Steel / (585) 224-7334 JSteel@starbridgeinc.org	Provides advocacy, as well as information, referral services, and outreach. Targets families with children with developmental disabilities ages 3-21. ** assists with OPWDD eligibility process**	Genesee Orleans
	2. Family Reimbursement Suzanne Lewandoski / (716) 224-7356 SLewandoski@starbridgeinc.org Joyce Steel / (585) 224-7334 JSteel@starbridgeinc.org	The Family Reimbursement Program is to assist the family caring for the family member with a developmental disability with increased expenses, and thereby, enhance family stability and preserve family unity. Agency Cap: \$650 per individual	Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany
	3. TIES (Recreation) Kathy Costello / (585) 224-7355 kcostello@starbridgeinc.org Joyce Steel / (585) 224-7334 JSteel@starbridgeinc.org	School-based program integrating individuals into activities with a peer mentor.	Erie Niagara Genesee Orleans Cattaraugus Chautauqua Allegany

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
	<p>4. Independent Parent Advocacy Network (IPAN)</p> <p>Gretchen Jackson / (585) 224-7340 gjackson@starbridgeinc.org</p> <p>Joyce Steel / (585) 224-7334 JSteel@starbridgeinc.org</p>	<p>The goal is to provide information and training to families and lay advocates so that they may be empowered to access resources for individuals with developmental disabilities. Training is offered primarily in advocacy and special education regulations.</p> <p>** assists with OPWDD eligibility process**</p>	<p>Allegany Cattaraugus</p>
<p>Suburban Adult Services 960 W. Maple Court Elma, NY 14059</p>	<p>1. High Hurdles (Therapeutic Horseback)</p> <p>Erin Brauen / (716) 548-0004 EBrauen@sasinc.org</p> <p>Katie Siwek / (716) 805-1555 ksiwek@sasinc.org</p>	<p>Program provides therapeutic horseback riding lessons for school age children with developmental disabilities and a behavioral challenge.</p> <p>Program address: 13339 Route 39 Sardinia, NY</p>	<p>Erie Cattaraugus Chautauqua</p>
<p>The Summit Center 150 Stahl Road Getzville, NY 14068</p>	<p>1.STAR (Support, Training and Respite)</p> <p>Sandy Cherre / (716) 476-7260 scherre@thesummitcenter.org</p>	<p>Provides parent training programs as well as specialized respite for individuals who are unable to access traditional respite programs.</p>	<p>Erie Niagara</p>
	<p>2. LAFFS</p> <p>Laurlen Parry / (716) 799-8163 lparry@thesummitcenter.org</p> <p>Melissa Kimmel / (716) 799-8141 mkimmel@thesummitcenter.org</p> <p>Ashlee Bronson / (716) 799-8156 abronson@thesummitcenter.org</p>	<p>Two-part program: To support families to more fully participate in existing community recreation and fitness activities. Also, Friday evening respite for young adults.</p>	<p>Erie Niagara</p>

AGENCY	PROGRAM NAME	PROGRAM DESCRIPTION	COUNTIES SERVED
The Resource Center (Chautauqua ARC) 200 Dunham Avenue Jamestown, NY 14701	1. Family Empowerment Marcia Restivo / (716) 661-1069 Marcia.restivo@resourcecenter.org	The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues. Agency Cap: \$1,000 per individual	Chautauqua Cattaraugus
	2. Social Skills (SUCCESS) Terri Johnson / (716) 661-1433 terri.johnson@resourcecenter.org Kevin Anderson / (716) 661-1438 Kevin.anderson@resourcecenter.org	Focuses on engaging children and young adults with Autism Spectrum Disorder in social skills group. The agency calls the program SUCCESS – Supporting, Understanding, Changing, Coping, and Everyday Social Skills. The program is designed to offer an individual the opportunity to learn and practice a social skill in a classroom setting and continue practice reinforcement of the skills in a community setting with support and guidance from instructor.	Chautauqua
WNY Independent Living, Inc. 3108 Main St. Buffalo, NY 14214	1. Transportation Catherine Colicchia / (716) 836-0822 X150 ccolicchia@wnyil.org	The transportation program provides high quality safe transportation for individuals. The drivers pick up and drop off at the person’s home or where the individual choses.	Erie Niagara Genesee Orleans
	2. Bus Pass Catherine Colicchia/ (716) 836-0822 X150 ccolicchia@wnyil.org	This program distributes bus passes to 20 individuals a year. The recipient is required to document when the pass was used and for what reason.	Erie Niagara

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For More Information Contact:

Jackie Reichert
Family Support Services Coordinator
jacquelyn.a.jackson@opwdd.ny.gov
(716) 608-2698 / FAX: (716) 608-2833

FSS Advisory Councils:

North Council (Erie, Niagara, Genesee, Orleans)
Ann Scherff (585) 739-9372 alscherff@aol.com

South Council (Cattaraugus, Chautauqua, Allegany)
Crystal Vossler crystalvossler@hotmail.com

Please check out our Facebook group “Family Support Services Region 1” at <https://www.facebook.com/groups/1715415025364021/> or by scanning the barcode below with your smartphone:

