



# **Western Region Family Support Directory Serving 19 Counties**

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Revised: 02/07/17

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# ALLEGANY

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: [www.flpn.org](http://www.flpn.org)

E-mail: [flpninc25@flpn.org](mailto:flpninc25@flpn.org)

**Finger Lakes Parent Network, Inc.** is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides wavier contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.....	585-289-4874
	E-mail: <a href="mailto:pdinardo@flpn.org">pdinardo@flpn.org</a>
Jeannine Struble, Assistant Director.....	315-568-4363
	E-mail: <a href="mailto:jstruble@flpn.org">jstruble@flpn.org</a>
Cassandra Morse, Teen Program Coordinator.....	607-776-2164
	E-mail: <a href="mailto:cmorse@flpn.org">cmorse@flpn.org</a>

### County Mental Health Director

Robert Anderson Ph.D.....	585-593-1991
	E-mail: <a href="mailto:robanders6@gmail.com">robanders6@gmail.com</a>

# **ALLEGANY Continued:**

## **SPOA**

Lindy White, LMSW, Assistant Director of Community Services and SPOA Coordinator  
.....585-593-1991  
E-mail: whitell@alleganyco.com

## **County DSS**

Commissioner of Social Services Vicki Grant,.....585-268-9622  
E-mail: Vicki.Grant@dfa.state.ny.us

## **Waiver**

### **Home and Community Based Services Waiver (HCBS) (Access via SPOA)**

Katie Caruso, Program Supervisor.....716-375-4747 x 192  
E-mail: kcaruso@rehabcenter.org

## **Clinic**

### **Allegany Rehabilitation Associates**

Mike Damiano, Chief Executive Officer.....585-593-6300  
E-mail: mdamiano@araservices.com

**The Counseling Center**..... 585-593-6300

## **Mentoring/Companion**

### **Youth Mentoring Children and Family Compeer**

Edna Kayes, Director.....585-593-1991

## **Care Coordination**

See Health Homes.....Page 68

## **Crisis Services**

### **Allegany Rehabilitation Associates**

4220 State Route 417 West, Wellsville, NY 14895

Walk in Crisis Service (Monday 8:00am - 5:00pm.....585-593-6300  
(Tues, Wed, Thurs 8:00am – 7:00pm)  
(Friday 8:00 – 4:00pm)

Crisis Hotline 24/7 .....1-888-448-3367

### **Home Based Crisis Intervention (HBCI) (Age 5-21) (Access via SPOA)**

HBCI is a short term (6 week) program designed to assist children and families to manage crisis situations in the home. There are currently two crisis intervention providers and one office staff available that are able to provide services to children and families. The program has a staff member available on call 24/7.

Kathryn Lewis, Director of Clinical Operations.....585-593-1655 x113  
E-mail: klewis@araservices.com

Rachel Trudell LCSW, Assistant Director.....585-593-6300 x249  
E-mail: rtrudell@araservices.com

# **ALLEGANY Continued:**

## **Crisis Services Continued:**

### **Home Based Crisis Intervention Continued:**

Kelly Dickerson, MA., Director of Community Initiatives.....585-593-6300 x221  
E-mail: kdickerson@araservices.com

### **Acute Inpatient Hospitalization**

Women's Christian Association (WCA) (Age 5-17).....716-487-0141

### **Allegany Probation**

Robert Starks, Director .....585-268-9370

**Alfred Counseling Associates Sam Cali**, (family counseling, 12 week anger management class).....607-587-8390

E-mail: alfredcounseling@gmail.com

Multiple counselors handling a variety of issues including individual, family, and couples counseling.

Associates include: Joelle VanEtten, LMHC, Terry Smith, LMFT, Teresa O'Connor, LCSW

**Community Residence (CR)** (Access via SPOA).....See Page 62-63

**Residential Treatment Facility (RTF)** (Access via SPOA).....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

### **Child Advocacy Center**

Karen Hill, Director.....716-372-8532  
E-mail: khill@sthcs.org

### **Trauma Systems Therapy**

For Children who become emotionally dysregulated because of previous trauma

.....585-593-6300

# **CATTARAUGUS:**

## **Community Family Support Cattaraugus Rehab Family Support Program**

1439 Buffalo Street, Olean, NY

Aimee Kaple, Program Manager

The ReHAbilitation Center.....716-375-4740 ext. 182

.....Fax: 716-375-4275

Email: akaple@rehabcenter.org

Jean Knapp, Family Support Supervisor.....716-790-9277

Email: jknapp@rehabcenter.org

## **County Mental Health Director**

Mary O’Leary, LCSW Director.....716-701-3294

E-mail: mholeary@cattco.org

## **Children’s SPOA**

Melissa Ball, SPOA Coordinator.....716-373-8080 X 5307

E-mail:maball@cattco.org

## **Care Coordination**

See Health Homes.....Page 68

## **CCSI**

Mary O’Leary, Director.....716-701-3294

E-mail:mholeary@cattco.org

## **Waiver**

### **Home and Community Based Services Waiver (HCBS) (Access via SPOA)**

Katie Caruso, Program Supervisor.....716-375-4747 X192

E-mail: kcaruso@rehabcenter.org

### **Adult SPOA (Transitional Age Services Available)**

### **Adult Health Home Care Coordination (Access via SPOA)**

Melissa Ball, Coordinator.....716-373-8080 ext. 5307

E-mail: maball@cattco.org

## **Acute Inpatient Hospitalization**

Women’s Christian Association (WCA) (Age 5-17).....716-487-0141

**Community Residence (CR) (Access via SPOA).....See Page 62-63**

**Residential Treatment Facility (RTF) (Access via SPOA).....See Page 61-62**

**Western New York Counties Eating Disorder Community Supports for  
Parent and Caregivers.....See Page 67**

## **Department of Social Services**

Tony Turano, Acting Commissioner of DSS.....716-373-8070

# **CATTARAUGUS Continued:**

## **Juvenile Probation Unit Supervisor**

Gordon Diffenderfer.....716-373-8047 X 3363  
E-mail: godiffenderfer@cattco.org

## **Substance Abuse**

**Council on Addiction Recovery Services (CAREs).....716-373-4303**

## **Mental Health Clinics**

**Olean Counseling Center.....716-373-8040**

**Salamanca Counseling Center.....716-945-5211**

**North County Counseling Center.....716-353-5241**

## **School and Other Mental Health Clinic Satellites:**

**Gowanda, Franklinville, Olean and Pioneer School districts**

**Olean Medical Group**

**Council on Addiction Recovery Services, Inc. (CAREs)**

Amy Lafler, Clinic Director.....716-701-3323  
E-mail: allafler@cattco.org

## **Assisted Out-patient Treatment (AOT) (Adult)**

Melissa Ball, Coordinator.....716-373-8080 X 5307  
E-mail: maball@cattco.org

## **Child Advocacy Center**

Karen Hill, Director.....716-372-8532  
E-mail: khill@sthcs.org

# CHAUTAUQUA

## Family Peer Support Services of Chautauqua County, Inc. Chautauqua County Department of Mental Hygiene

Town of Chautauqua Municipal Bldg, 2 Academy Street, Rm 200, Mayville, NY 14757

Family Peer Support Services (FPSS) are free to parents and other caregivers of children with a mental health diagnosis. Family Peer Advocates support, link, and empower parents and other caregivers to advocate independently for their child. Family Round Table support groups are held in various locations in the county with child skill boosting activities provided while the adults hold their meeting. FPSS offers educational and informational events to interested parents and other caregivers, as well as, professionals. Respite reimbursement is also offered.

Melody Morris, Executive Director.....716-753-4157

E-mail: [morrisml@co.chautauqua.ny.us](mailto:morrisml@co.chautauqua.ny.us)

Nancy Steenburn, Mental Health Assistant..... 716-753-4150

E-mail: [steenburn@co.chautauqua.ny.us](mailto:steenburn@co.chautauqua.ny.us)

Toll free access from Dunkirk to Nancy Steenburn.....716-363-4150

Toll free access from Jamestown to Nancy Steenburn.....716-661-7150

## County Commissioner of Mental Hygiene (CCMH)

Patricia Brinkman, MS, MBA.....716-753-4104

E-mail: [brinkmap@co.Chautauqua.ny.us](mailto:brinkmap@co.Chautauqua.ny.us)

## SPOA

Chautauqua County Department of Mental Hygiene

Children's Single Point of Access

Town of Chautauqua Municipal Building, 2 Academy St., Rm 200, Mayville, NY14757

Rachel Ludwig, Children's SPOA Coordinator.....716-753-4513

E-mail: [mesmerr@co.chautauqua.ny.us](mailto:mesmerr@co.chautauqua.ny.us)

## CCSI

Leslie Cusimano, CCSI Coordinator.....716-661-8860

E-mail: [cusimanl@co.chautauqua.ny.us](mailto:cusimanl@co.chautauqua.ny.us)

Nancy Steenburn, Mental Health Assistant.....716-753-4150

E-mail: [steenbun@co.chautauqua.ny.us](mailto:steenbun@co.chautauqua.ny.us)

## Waiver

### Home and Community Based Services Waiver (HBCS) (Access via SPOA)

Katie Caruso, Program Manager.....716-375-4747 X192

E-mail: [kcaruso@rehabcenter.org](mailto:kcaruso@rehabcenter.org)

## Common Sense Parenting Instructors

Karen Naeser, Facilitator.....716-661-8359

E-mail: [naeserk@co.chautauqua.ny.us](mailto:naeserk@co.chautauqua.ny.us)

Tammie Shiolen, Family Peer Support Coord/Trainer.....716-753-4153

E-mail: [tshiolen@ccaction.org](mailto:tshiolen@ccaction.org)

## Functional Family Therapy (FFT)

Dunkirk, Chautauqua County Dept of Mental Hygiene.....716-363-3550

Jamestown, Chautauqua County Dept of Mental Hygiene.....716-661-8330



# CHAUTAUQUA Continued:

## Clinics

**Jamestown Behavioral Health (MH/CD)**.....716-661-8330

**Dunkirk Behavioral Health (MH/CD)**.....716-363-3550

## **Women’s Christian Association (WCA) Behavioral Health**

Jamestown.....716-664-8641

Dunkirk.....716-363-0018

## **Summit Community Services (TRC)**

Jamestown.....716-661-1590

Dunkirk.....716-366-6125

## **Family Service of the Chautauqua Region**

James McElrath, Executive Director .....716-488-1971

.....Toll Free: 1-888-490-7674

E-mail: [jimm@fscr.mygbiz.com](mailto:jimm@fscr.mygbiz.com)

**Catholic Charities**.....716-484-9188

## **Chautauqua Tapestry (System of Care Initiative)**

**Chautauqua Tapestry** brings together providers, families and the community to share responsibility and resources to enhance the delivery of services and improve the lives of youth and families.

Rachel Ludwig LCSW, Project Director.....716-753-4513

.....Fax: 716-753-7208

E-mail: [mesmerr@co.chautauqua.ny.us](mailto:mesmerr@co.chautauqua.ny.us)

Marilyn Wright, Administrative Aide.....716-753-4507

.....Fax:716-753-7208

E-mail: [wrightm@co.chautauqua.ny.us](mailto:wrightm@co.chautauqua.ny.us)

Melody Morris, Deputy Project Director/Family Lead.....716-753-4157

E-mail: [morrism@co.chautauqua.ny.us](mailto:morrisml@co.chautauqua.ny.us)

Victoria Patti MSSA, LMSW, Early Recognition Specialist.....716-753-4519

Ann Rosenthal, Public Relations Coordinator.....716-753-4516

Wilfredo Cordero, Youth Engagement Specialist.....716-753-4522

## **Care Coordination**

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**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

# **CHAUTAUQUA Continued:**

## **Mentoring/Companion**

### **Compeer Chautauqua**

Stacy Rasmussen, Compeer Director.....716-487-2956  
E-mail: rasmussens@stel.org

## **County Department of Health and Human Services**

Christine Schuyler, Commissioner.....716-753-4590  
E-mail: schuylerc@co.chautauqua.ny.us

## **Chautauqua County Youth Bureau**

Patricia Yokom, Program Coordinator.....716-753-4725

## **PINS Contact**

Dunkirk /North County .....716-363-3775  
Jamestown/South County.....716-484-6960

## **Child Advocacy Program**

Jana McDermitt, Project Director (Jamestown and Dunkirk Services).....716-338-9844  
E-mail: mcdermoj@co.chautauqua.ny.us

## **Specialized Treatment Providers** (working with children with sexually inappropriate behaviors):

Kelly Burkhouse, PhD., Family Services, Office Based Counseling.....716-488-1971  
E-mail: fscr@familyservicecr.com

# CHEMUNG

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office 607-776-2164 Fax: 607-776-4327

Website: www.flpn.org E-mail: flpninc25@flpn.org

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Patti DiNardo, Director.....	585-289-4874
	E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director.....	315-568-4363
	E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator.....	607-776-2164
	E-mail: cmorse@flpn.org

### County Mental Health Director

Brian Hart, LCSW-R.....	607-737-5501
	E-mail: bhart@co.chemung.ny.us

# **CHEMUNG Continued:**

## **Chemung County Mental Health SPOA/SPOE**

### **Children and Youth SPOA**

Tara Moran, SPOA Coordinator.....607-737-2472

Email: Tmoran@co.chemung.ny.us

Deborah Weigel, Chemung County Parent Advocate.....607-737-5508

E-mail: dweigel@co.chemung.ny.us

Jennifer Knapp, Children’s Bridger & Youth Advocate Program Coord.....607-737-5858

E-mail: jknapp@co.chemung.ny.us

### **Adult SPOE**

Tara Moran, SPOA Coordinator.....607-737-2472

## **Youth Advisory Council**

### **Chemung County YAC**

YAC is a **Youth Advisory Council** in Chemung County; that cultivate youth who are actively involved in their community as well as advocate to help revolutionize the mental health care system for today’s youth.

Jennifer Knapp, Children’s Bridger & Youth Advocate Program Coord.....607-737-5858

E-mail: jknapp@co.chemung.ny.us

### **Children’s Integration Services (CIS)**

Christy Harmer, Director.....607-737-2455

Deborah Weigel, Parent Advocate.....607-737-5508

## **Waiver**

Home and Community Based Services Waiver (HBCS) (Access via SPOA)

### **Pathways**

Maryellen Dance, LMHC, Program Director.....607-937-3276

E-mail: mdance@pathwaysforyou.org

Vacant, Program Coordinator.....607-937-4507

E-mail: @pathwaysforyou.org

Jeanne Jordan, Parent Advocate.....607-937-4563

E-mail: jjordan@pathwaysforyou .org

## **Elmira Psychiatric Center**

David Peppel, Executive Director.....607-737-4739

**Crisis Assistance and Crisis Respite access see page 70**

## **Clinic**

**Elmira Psychiatric Center Outpatient Counseling.....607-737-4800**

**Family Services of Chemung County.....607-733-5696**

# **CHEMUNG Continued:**

## **Care Coordination**

See Health Homes.....Page 68

## **Acute Inpatient Hospitalization (Adult Unit Only)**

St. Joseph Hospital.....607-737-7806

## **Chemung County Department of Social Services**

**Children and Family Services**, Kellie Lowman, Dir. of Services.....607-737-5402

E-mail: [klowman@co.chemung.ny.us](mailto:klowman@co.chemung.ny.us)

**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

# ERIE

## Community Family Support Child and Family Support Program Mental Health Association in Erie County

999 Delaware Avenue, Buffalo, NY 14209

Provides Family Support group meetings in Erie County, educational meetings, planned in-home respite, information, telephone support, advocacy, networking and access to trainings and conferences for parents, grandparents, foster parents of children with emotional or behavioral problems. Free respite/child care is offered at all group meetings.

Jenny Laney, Director.....	716-886-1242 X 313
	E-mail: laney@eriemha.org
Rachaelle Barrios, Family Support Partner.....	716-886-1242 X 321
	E-mail: rbarrios@eriemha.org
Melissa Salamon, Family Support Partner.....	716-886-1242 X 346
	E-mail: msalamon@eriemha.org
Janet Gaskin, Family Support Partner.....	716-886-1242 X 337
	E-mail: jgaskin@eriemha.org
Susette Mines, Family Support Partner.....	716-886-1242 X 337
	E-mail: smines@eriemha.org
Caitlin Neumann, Youth Peer Mentor.....	716-886-1242 X 345
	E-mail: cneumann@eriemha.org
Doug Hahn, Youth Peer Mentor.....	716-886-1242 X 345
	E-mail: dhahn@eriemha.org

## Families' Child Advocacy Network, Inc. (FCAN)

135 Delaware Avenue, Suite 307, Buffalo, NY 14202

[www.fcanwny.org](http://www.fcanwny.org)

Families' Child Advocacy Network, Inc. (FCAN) is an independent, not for profit organization, designed, created and directed by family members for the purpose of ensuring access to needed support, information and services to all families in Erie County raising children with emotional, behavioral and social challenges/disabilities. FCAN offers services and supports to assist families as they engage in and navigate any of the child serving systems in Erie County to include: mental health, juvenile justice, child welfare and education. Services include: education, advocacy, monthly roundtable discussions, fathers support group, Orientation to Building Your child and Family Team, Orientation to Erie County Youth Drug Treatment Court.

Vicki McCarthy, Executive Director.....	716-884-2599 X 302
.....	Cell: 716-954-3615
	E-mail: v.mccarthy@fcanwny.org
Tanya Hernandez, Director of Family Support/JJ.....	716-884-2599 X 301
	E-mail: t.hernandez@fcanwny.org

## **ERIE Continued:**

### **Community Family Support Continued;**

### **The Families' Child Advocacy Network, Inc (FCAN) Cont.:**

Milton Williams, Lead Family Advocate.....	716-884-2599 X 303
	E-mail: milton@fcanwny.org
Nicole Battaglia, Family Support Specialist.....	716-884-2599 X 329
	E-mail: n.battaglia@fcanwny.org
Cindy Brauer, Family Support Specialist.....	716-884-2599 X 327
	E-mail: c.brauer@fcanwny.org
Cheryl Brudecki, Family Support Specialist.....	716-884-2599 X 328
	E-mail: c.brudecki@fcanwny.org
Alice Hughes, Family Support Specialist.....	716-884-2499 X 304
	E-mail:a.hughes@fcanwny.org
Enriqueta Rodriguez, Family Support Specialist.....	716-884-2599 X 306
	E-mail: e.rodriguez@facwny.org
Christine Patterson, Family Support Specialist.....	716-884-2599 X 305
	E-mail: c.patterson@fcanwny.org
Edna Martinez, Family Support Specialist.....	716-884-2599 X 308
	E-mail: e.martinez@fcanwny.org
Alyssa Lopez, Youth Peer Mentor.....	716-884-2599 X 310
	E-mail: a.lopez@fcanwny.org

### **County Mental Health Director**

Michael Ranney CRC-R, LMHC Commissioner.....	716-858-8530
	E-mail: michael.ranney@erie.gov
Marie Sly, Coordinator Children and Youth Services Integration.....	716-858-2697
	E-mail: marie.sly@erie.gov

### **SPOA/CCSI**

#### **Family Voices Network SPOA/CCSI**

(Access HCBS Waiver, Wraparound Programs & RTF levels of care)

Elizabeth Benitez SPOA Coordinator.....	716-858-2192
	E-mail: elizabeth.benitez@erie.gov
Terri Quince, Mental Health Specialist II, SPOA.....	716-858-2621
	E-mail: terri.quince@erie.gov
Clare Borowiak, Mental Health Specialist I, SPOA.....	716-858-2618
	E-mail: clare.borowiak@erie.gov

### **Mentoring/Companion**

#### **Family Help Center**

#### **YEL: Youth Empowerment and Leadership (Age 13-22)**

Hillary Worthington, Erie County Youth Coordinator.....	716-822-0919
	E-mail: hworthington@familyhelpcenter.net
Amanda Mika, Assistant Youth Coordinator.....	716-822-0919 X253
	E-mail: amika@familyhelpcenter.net

### **Erie County Youth Bureau**

810 East Ferry Street, Buffalo, NY 14211.....	716-923-4000
Rachael Tarapacki, Director of Youth Bureau.....	716-923-4051
	E-mail: racheal.tarapacki@erie.gov

## **ERIE Continued:**

### **Compeer Greater Buffalo**

135 Delaware Avenue, Suite 210, Buffalo, NY 14202

Michele Brown, Executive Director.....716-883-3331 X 319  
E-mail: michele@compeerbuffalo.org

### **Common Sense Parenting Instructors**

Ann Nowak, Trainer.....716-250-1229  
Cindy Smith, Trainer.....716-631-7215  
Vicki McCarthy, Trainer.....716-954-3615

### **Full Service School Models**

#### **Closing the Gap in Student Performance (CTG)**

CTG is a full-service community school model developed and implemented collaboratively by Buffalo Public Schools, Catholic Charities and the United Way of Buffalo & Erie County. A full time Site Facilitator in each participating school coordinates and facilitates non-academic services for students and their families.

Cheri Alvarez, Coordinator.....716-544-2730  
E-mail: cheri.alvarez@ccwny.org

### **Waiver**

#### **Home and Community Based Services Waiver (HCBS) (Access via SPOA)**

#### **Child and Family Services in Erie County**

844 Delaware Avenue, Buffalo, NY 14209.....Fax 716-881-0652

Nicole Guyer-Woodard, Supervisor HCBS Waiver.....716-335-7381  
E-mail: nguyer@cfsbny.org

LeeAnn Lussier, Assistant Supervisor HCBS Waiver.....716-335-7314  
E-mail: llussier@cfsbny.org

Heather Wood, Family Advocate.....716-291-0759  
E-mail: hwood@cfsbny.org

#### **Mid-Erie Counseling and Treatment Services**

Bowmansville Square

5360 Genesee Street, Bowmansville, NY 14026

Nicole Borkowski, Supervisor.....716-983-2344  
E-mail: nicoleb@mid-erie.gov

Linda Leiter, Waiver Family Advocate.....716-983-1752  
E-mail: linleiter@aol.com

Nicole Kropp, Waiver Family Advocate.....716-345-0148  
E-mail: nkropp26@gmail.com

#### **Care Coordination**

See Health Homes.....Page 68

**Child and Adolescent Treatment Services Intake**.....716-819-3420 X 138

.....Fax: 716-819-3431

**West Side Clinic**, Edna Martinez, Bi-Lingual Family Advocate.....716-853-1335



## **ERIE Continued:**

<b>Child and Family Services</b> .....	716-842-2750
<b>Mid-Erie Counseling and Treatment</b> .....	716-893-0062
<b>Woman &amp; Children’s Hospital Behavioral Health</b> .....	716-878-7000
<b>Baker Victory Services</b> .....	716-828-9700
<b>Monsignor Carr</b> .....	716-835-9745
<b>Spectrum, Springville</b> .....	716-592-9301
<b>Spectrum, Boulevard</b> .....	716-831-1856
<b>Spectrum, South Buffalo</b> .....	716-828-0560
<b>Spectrum, Southtowns</b> .....	716-662-6638
<b>Gateway-Longview Behavioral Health Clinic</b> .....	716-783-3221
<b>WNYCPC Community Services</b>	
Outpatient Clinic.....	716-832-0720
<b>Day Treatment</b>	
<b>WNYCPC Community Services</b> .....	716-832-0720
<b>Baker Victory Services, Cheryl Arena, Clinical Director</b> .....	716-828-9700
<b>Therapeutic Pre-Schools</b>	
<b>Baker Victory Services</b> .....	716-828-9700
<b>Gateway-Longview</b> .....	716-783-3100
<b>Therapeutic Pre-School for Buffalo/Hamburg</b>	
Timothy Girard VP of Educational Services.....	716-783-3263
Shannon Ochal, Director.....	716-783-3157
<b>Acute Inpatient Hospitalization</b>	
Erie County Medical Center (ECMC) (Age 12-17).....	888-894-9444
Bry Lin Hospital (Age 5-17).....	716-886-8200
Eastern Niagara Hospital (Age 5-17).....	716-514-1297
<b>Community Residence (CR) (Access via SPOA)</b> .....	See Page 62-63
<b>Residential Treatment Facility (RTF) (Access via SPOA)</b> .....	See Page 61-62
<b>Western New York Counties Eating Disorder Community Supports for Parent and Caregivers</b> .....	See Page 67
<b>County Department of Social Services</b>	
Albert Dirschberger, PhD., Commissioner.....	716-858-7511
	E-mail: <a href="mailto:albert.dirschberger@erie.gov">albert.dirschberger@erie.gov</a>

## **ERIE Continued:**

### **Learning Disabilities Association of WNY**

Darlene Boeck, Educational Advocate.....716-874-7200 X 176

### **Juvenile Fire Setter Intervention Program**

J-Fire.....716-896-1113

### **Erie County Council for the Prevention of Alcohol & Substance Abuse (ECCPASA)**

**Strengthening Families Program.....716-831-2298**

E-mail:[mcarroll@eccpasa.org](mailto:mcarroll@eccpasa.org)

ECCPASA's Strengthening Families Program (SFP) is a national model program. It is the first research-based parenting program specifically designed for substance abusing parents and their children. Erie County Council for the Prevention of Alcohol and substance Abuse (ECCPASA) has implemented SFP for over 15 years throughout Erie County and has shown marked improvement in parenting knowledge & skills, improved parent/child relationships, reduced parental abuse of alcohol/drugs, reduced family conflict, increased family organization/cohesion, decreased depression, conduct problems and substance use among children and improved school success.....[www.eccpasa.org](http://www.eccpasa.org)

### **Specialized Treatment Providers**

#### **Child and Family Services**

Sex Offender Management Program.....716-681-5718

# GENESEE

## Community Family Support

### Hillside Family Support (GLOW)

Hillside Children’s Center, 96 West Buffalo Street, Warsaw, NY 14569

Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups and family activities. Parents are connected to other parents who have a child with a Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through the program parents are given the opportunity to work on goals that will develop their skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Kathy Holmes, Manager.....585-786-5908  
Email: kholmes@hillside.com

Tammy Zobel, Family Advocate.....585-201-3742  
Email: tzobel@hillside.com

## County Mental Health Director

Ellery Reaves, MPA .....585-344-1421  
E-mail: ereaves@co.genesee.ny.us

## SPOA

Mike Fleming, Coordinator.....585-344-1421 x6667  
E-mail: mike.fleming@co.genesee.ny.us

Biegas, Candi, Case Facilitator Child/Adult.....585-344-1421 x6675  
E-mail: mike.fleming@co.genesee.ny.us

## CCSI

Mike Fleming, Coordinator..... 585-344-1421 x6667  
E-mail: mike.fleming@Co.Genesee.ny.us

## Waiver

### Home and Community Based Services Waiver

Stephanie Burke, Manager.....585-344-0134 x112  
Bisig, Barb, Family Advocate.....585-409-4221  
E-mail: bbisig@hillside.com

### NiGLOW Advocates:

Jennifer Keys.....585-658-5509

Michelle Beyer.....585-219-3906

Karen Callahan.....585-813-5830

Tammy Zobel .....585-201-3742

Barb Bisig.....585-409-4221

Megan Antonio.....716-220-6906

## Care Coordination

See Health Homes.....Page 68

# **GENESEE Continued:**

## **Certified Independent Facilitator of Love & Logic Parenting Curricula**

Facilitators: Tammy Zobel, Barb Bisig, Karen Callahan, Marty Taber, Jennifer Keys,  
Megan Antonio, Michelle Beyer.....585-786-5908

## **County Department of Social Services**

Eileen Kirkpatrick, Commissioner.....585-344-2580  
Michael Drum, Preventive Services Supervisor.....585-344-2580 X 6409  
E-mail: 18A611@dfa.state.ny.us

## **Probation**

### **PINS Diversion**

Timothy Michalak, Director.....585-344-2550 X 2270  
E-mail: timothy.michalak@co.genesee.ny.us

## **Clinic**

**Genesee County Mental Health**..... 585-344-1421

## **Child Partial Hospitalization**

Strong Memorial Hospital (Age 12-17)  
Charlene Weeks, Director.....585-273-1776

## **Acute Inpatient Hospitalization**

Erie County Medical Center (ECMC) (Age 12-17).....888-894-9444  
Bry Lin Hospital (Age 5-17).....716-886-8200  
Strong Memorial Hospital (Age 5-17).....585-275-2100  
Eastern Niagara Hospital (Age 5-17).....716-514-1297

**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for  
Parent and Caregivers**.....See Page 67

## **Other Supports**

**National Alliance on Mental Illness Rochester**.....585-423-1593  
**Website: Namirochester.org** E-mail: info@namirochester.org

# LIVINGSTON

## Community Family Support

### Hillside Family Support (GLOW)

Hillside Children's Center, 24 Main Street, Mount Morris, NY 14510

Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups and family activities. Parents are connected to other parents who have a child with Mental Health need (social, emotional and /or behavioral) and are encouraged to build natural community supports amongst themselves.

Through the program parents are given the opportunity to work on goals that will develop skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Kathy Holmes, Manager.....585-786-5908

E-mail: kholmes@hillside.com

Jennifer Keys, Supervisor-Family Advocate.....585-658-5509

E-mail: jakeys@hillside.com

### Certified Independent Facilitator of Love & Logic Parenting Curricula

Facilitators: Tammy Zobel, Barb Bisig, Karen Callahan, Marty Taber, Jennifer Keys, Megan Antonio, Michelle Beyer.....585-786-5908

## County Mental Health Director

Michelle Anuszkiewicz, LMSW, CASCA, Director.....585-243-7250

E-mail: manuszkiewicz@co.livingston.ny.us

## SPOA/CCSI

Diana Cannon, Director.....585-243-7250

E-mail: dcannon@co.livingston.ny.us

## Waiver

### Home and Community Based Services Waiver (HCBS) (Access via SPOA)

Stephanie Burke, Manager.....585-344-0134 X 112

Tammy Zobel, Family Advocate.....585-201-3742

### NiGLOW Advocates:

Jennifer Keys.....585-658-5509

Michelle Beyer.....585-219-3906

Karen Callahan.....585-813-5830

Tammy Zobel .....585-201-3742

Barb Bisig.....585-409-4221

Megan Antonio.....716-220-6906

## County Department of Social Services Commissioner

Dianne Dean.....585-243-7300

## Mentoring/Companion

Hope Youth Mentoring, Stewart Atkin.....585-658-4466 X 11

E-mail: satkin@dor.org

# **LIVINGSTON Continued:**

## **Clinic**

**Livingston County Mental Health**.....585-243-7250  
**Noyes Mental Health Clinic**, Lynette Greene, Coordinator.....585-335-6001

## **Child Partial Hospitalization**

Strong Memorial Hospital (Age 12-17)  
Charlene Weeks, Director.....585-273-1776

## **Acute Inpatient Hospitalization**

Erie County Medical Center (ECMC) (Age 12-17).....888-894-9444  
Bry Lin Hospital (Age 5-17).....716-886-8200  
Strong Memorial Hospital (Age 5-17).....585-275-2100  
Eastern Niagara Hospital (Age 5-17).....716-514-1297

## **Crisis Services**

**Mobile Mental Health Team**.....585-241-1367

### **Home Based Crisis Intervention (HBCI) (Age 5-21) (Access via SPOA)**

HBCI is a short term (6 week) program designed to assist children and families to manage crisis situations in the home. There are currently two crisis intervention providers and one office staff available that are able to provide services to children and families. The program has a staff member available on call 24/7.

Caprice Murphy, Director.....585-593-6300 x 253

E-mail: cmurphy@rarservices.com

Rachel Trudell LCSW, Assistant Director.....585-593-6300 x 249

E-mail: rtrudell@araservices.com

Kelly Dickerson, MA., Program Supervisor.....585-593-6300 x 221

E-mail: kdickerson@araservices.com

## **Care Coordination**

See Health Homes.....Page 68

## **Youth Program**

**Livingston County Youth Advocacy Program**, Stewart Atkin.....585-243-7944

E-mail: satkin@lasroc.org

**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

# MONROE

## Community Family Support

### Mental Health Association Family Support Services

Mental Health Association, 320 Goodman Street N., Rochester, NY 14607

**The Mental Health Association Family Support Services** provides family-driven, youth guided support to families raising children with emotional and/or behavioral challenges. Family Peer Advocates provide individual support, educational advocacy as well as several support groups including Daytimers and PEACE support group for Teens. Family Support Services also offers the 10 lesson, in-home Strengthening Families Program. Our Family Education Team offers a variety of parent discussion groups on parenting topics of all kinds. Limited transportation and childcare is provided at most groups. Spring and fall also provides Temper Tamers, a 6 session anger management program for children grades 2-5.

Renee Jacobs, Director, Family Support Services.....585-325-3145 x133  
Email: rjacobs@mharochester.org  
Angie Coville, Intake/Quality Assurance Coordinator.....585-325-3145 x117  
Email: acoville@mharochester.org  
Administrative Assistant .....585-325-3145 x131

## Monroe County Office of Mental Health

### County Mental Health Director

David L. Putney, MS, CRC, LMHC .....585-753-6047  
E-mail: dputney@monroecounty.gov  
Anne Miller-Jones, Administrative Secretary.....585-753-6047

## SPOA

Melissa Hayward, SPOA Manager.....585-753-2881  
E-mail: mhayward@monroecounty.gov

## Mentoring/Family Support

### Compeer Rochester

259 Monroe Avenue, Rochester, NY 14607

Dana Frame, President /Executive Director .....585-546-8280 X 203  
E-mail: dframe@compeerrochester.org  
Sara Passamonte, Program Director.....585-546-8280 X 206  
E-mail: spassamonte@compeerrochester.org  
Josh Higgins, Program Coordinator Youth Services.....585-546-8280 X 217  
E-mail: jhiggins@compeerrochester.org  
Vacant, Program Coordinator Youth Services.....585-546-8280 X 218  
E-mail: dcadet@compeerrochester.org  
Maggie Burgos, Family Peer Mentor.....585-564-8280 X 204  
E-mail: mburgos@compeerrochester.org  
Cheri D. Greenauer, Family Peer Mentor.....585-564-8280 X 219  
E-mail: cgreenauer@compeerrochester.org

# **MONROE Continued:**

## **Big Brother/Big Sister**

37 South Washington Street, Rochester, NY 14608

Eboni Henderson, Office Manager.....585-442-2250  
E-mail: ehenderson@bbbsr.org

## **Waiver**

### **Home and Community Based Services Waiver (HCBS) (Access via SPOA)**

#### **Hillside Children's Center**

William Stackpole, Interim Manager..... 585-654-4537  
E-mail: bstackpole@hillside.com

Jackie Ray, Family Advocate Supervisor.....585-354-3336  
E-mail: jray@hillside.com

Tammy Schulz-Allen, Family Advocate.....585-452-8721  
E-mail: tschulza@hillside.com

Christie Ingram, Family Advocate.....

## **Villa of Hope**

Diana Edlich, Program Manager.....585-328-0740 X141  
E-mail: diana.edlich@villaofhope.org

Shannon Zielinski, Family Advocate.....585-328-0740 X 138

## **Care Coordination**

See Health Homes.....Page 68

## **Crisis**

### **Rochester Community Mobile Crisis**

Vacant, Team Supervisor.....585-328-4830

**Rochester Community Mobile Crisis** Vacant, Parent Advocate.....

**Lifeline:** Crisis Counseling, Resource and Referral.....585-275-5151

### **Home Based Crisis Intervention (HBCI)**

**Unity Health Services**, Laurie Lewis, LMST, Program Manager.....585-368-6901

## **Monroe County System of Care**

Spreading Wellness Around Town (SWAT) Youth Council

Bianca Logan, Youth Engagement Specialist.....585- 753-2638  
E-mail:blogan@monroecounty.gov

## **Common Sense Parenting Instructor**

Maria Tantillo, Trainer..... 585-349-8880

## **County DSS Commissioner**

Corinda Crossdale.....585-753-6430



# **MONROE Continued:**

## **Clinic**

### **Outpatient Mental Health Clinics**

#### **Crestwood Clinic**

Referrals-Scottsville Road and East Main Street locations.....585-256-7500

Kelly Wilmont, Director of Outpatient Services.....585-429-2775

**Rochester Mental Health Center**.....585-222-2500

Eve Gotham, LCSW, Program Coordinator, Info and Referral.....585-922-2528

**Genesee Mental Health Center**.....585-922-7260

Kara Klein, LCSW, Program Coordinator, Info and Referral.....585-922-7267

**Strong Pediatric Behavioral Health Services**.....585-279-7800

Linda Albert-Gillis, Director.....585-275-3610

## **Day Treatment**

### **Crestwood Day Treatment**

James P. Phelan, LCSW-r, Clinical Director of Day Treatment Programs..585-429-2803

Email: [jphelan@hillside.com](mailto:jphelan@hillside.com)

### **Halpern Day Treatment**

James Phelan, Clinical Director.....585-787-8038

E-mail: [jphelan@hillside.com](mailto:jphelan@hillside.com)

**Rochester City School District Day Treatment**..... 585-256-7500

## **Day School**

**Avalon School**, William Carter, Director.....585-865-1550 X 701

## **Juvenile Fire Setter Intervention Program**

Mike Burnside .....585-753-3750

E-mail: [mburnside@monroecounty.gov](mailto:mburnside@monroecounty.gov)

## **Child Partial Hospitalization**

Strong Memorial Hospital (Age 12-17)

Director, Charlene Weeks.....585-273-1776

## **CPEP**

Strong Memorial Hospital, Kristi Stockwell, LCSW Senior SW.....585-275-4501

## **Acute Inpatient Hospitalization,**

Strong Memorial Hospital (Age 5-17)..... 585-275-2100

## **Other Supports:**

**National Alliance on Mental Illness Rochester**.....585-423-1593

**Website:** [Namirochester.org](http://Namirochester.org)

E-mail: [info@namirochester.org](mailto:info@namirochester.org)

# **MONROE Continued:**

## **Other Supports continued:**

**Monroe County Youth Advocacy Program**.....585-232-4090

## **Specialized Treatment Providers** (working with children with sexually inappropriate behaviors)

### **Unity Health System**

**Sexual Behavior and Domestic Violence Clinic**.....585-368-6900 X 8990

### **Linden Oaks Specialized Assessment and Treatment Services**

(LOSAT).....585-586-6840

**Community Residence (CR)** (Access via SPOA).....See Page 62-63

**Residential Treatment Facility (RTF)** (Access via SPOA).....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

# NIAGARA

## Community Family Support Niagara Frontier Family Network New Directions Youth and Family Services

6395 Old Niagara Road, Lockport, NY 14094

Family Peer Support Program includes family support group meeting located throughout Niagara County. Individual family support is also provided in-home or in other community locations of the family's choosing. Children's Mental Health Outreach phone line is available for any family across Niagara County to reach out for support.

Children's Mental Health Outreach line.....716-439-1179 x601  
Laura Lloyd, Family Support Coordinator.....716-439-1179 x493  
.....Cell: 716-998-4415  
.....Fax: 716-439-5266  
E-mail:lloyd@ndyfs.org  
E-mail:familysupport@ndyfs.org  
Sarah Taylor, Children's Mental Health Program Director.....716-529-1122  
Email: staylor@ndyfs.org

## Family Support County Mental Health Director

Laura Kelemen, LCSW-R.....716-439-7410  
E-mail:laura.kelemen@niagaracounty.com

## SPOA

### Children:

Kari Schultz, SPOA Practitioner.....Office:716-438-3071  
.....Fax: 716-439-7418  
E-mail: kari.schultz@niagaracounty.com

### Adults:

Myrla Gibbons-Doxey, SPOA Practitioner.....Office:716-439-7527  
.....Fax: 716-439-7418  
E-mail: myrla.doxey@niagaracounty.com

## Waiver

### Home and Community Based Services Waiver (HBCS) (Access via SPOA)

#### Hillside Children's Center

Stephanie Burke, Manager.....585-344-0134 X 112  
Megan Antonio, Family Advocate.....716-220-6906

### NiGLOW Advocates:

Jennifer Keys.....585-658-5509  
Michelle Beyer.....585-219-3906  
Karen Callahan.....585-813-5830  
Tammy Zobel .....585-201-3742  
Barb Bisig.....585-409-4221  
Megan Antonio.....716-220-6906

# NIAGARA Continued:

**Crisis Services, Niagara Co Department of Mental Health.....716-285-3515**

## **Family & Children’s Services Casey House Emergency Shelter**

(For children ages 12-17 who are runaway, homeless, at-risk or throwaway youth).....716-285-7125

## **Home Based Crisis Intervention (HBCI)**

### **New Directions Youth & Family Services (Access via SPOA or Niagara Co Crisis Services)**

Margaret Donahue, Crisis Coord, Children’s Mental Health Srvcs..716-439-1179 x443

Sarah Taylor, Children’s Mental Health Program Director.....716-529-1122

E-mail: staylor@ndyfs.org

## **Acute Inpatient Hospitalization**

Eastern Niagara Hospital (Age 5-17).....716-514-1295

Erie County Medical Center (ECMC) (Age 12-17).....1-888-894-9444

Bry Lin Hospital (Age 5-17).....716-886-8200

## **Certified Independent Facilitator of Love & Logic Parenting Curricula**

Facilitator: Megan Antonio .....585-786-5908

E-mail: mantonio@hillside.com

E-mail: kholmes@hillside.com

## **Catholic Charities Multi-Systemic Therapy (MST)**

Lockport/North Tonawanda .....716-478-0035

Niagara Falls .....716-282-4991

## **Clinic Sites**

### **Catholic Charities, Monsignor Carr**

Lockport ..... 716-478-0315

North Tonawanda..... 716-694-7749

Niagara Falls .....716-205-0825

## **County Department of Social Services**

Information for Lockport Area.....716-439-7600

Information for Niagara Falls Area.....716-278-8400

## **Care Coordination**

See Health Homes.....Page 68

**Community Residence (CR) (Access via SPOA).....See Page 62-63**

**Residential Treatment Facility (RTF) (Access via SPOA).....See Page 61-62**

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.....See Page 67**

# ONTARIO

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: [www.flpn.org](http://www.flpn.org) E-mail: [flpninc25@flpn.org](mailto:flpninc25@flpn.org)

**Finger Lakes Parent Network, Inc.** is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides wavier contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.....585-289-4874  
E-mail: [pdinardo@flpn.org](mailto:pdinardo@flpn.org)  
Jeannine Struble, Assistant Director.....315-568-4363  
E-mail: [jstruble@flpn.org](mailto:jstruble@flpn.org)  
Cassandra Morse, Teen Program Coordinator.....607-776-2164  
E-mail: [cmorse@flpn.org](mailto:cmorse@flpn.org)

### County Mental Health Director (OCMHC)

Diane Johnston, LCSW-R Director of Community Services..... 585-396-4363  
E-mail: [diane.johnston@co.ontario.ny.us](mailto:diane.johnston@co.ontario.ny.us)

# ONTARIO Continued:

## SPOA

### Children and Youth

Kris Sweeney, LCSW-R, ACSW SPOA Coordinator..... 585-393-2993

.....Fax: 585-396-4993

E-mail: krisanne.sweeney@co.ontario.ny.us

### Adult

Betsy Fuller, Coordinator.....315-789-0550

.....Fax: 315-789-0555

E-mail: bfuller@lakeviewhs.org

## Waiver Home & Community Based Services Waiver(HCBS)(Access via SPOA)

### Pathways

Maryellen Dance, LMHC, Director.....607-937-3276

E-mail: mdance@pathwaysforyou.org

Francine Archer, LMSW, Program Coordinator.....315-789-9730

E-mail: farcher@pathwaysforyou.org

Tina Phillips, Parent Advocate.....315-789-9730

E-mail: tphillips@pathwaysforyou.org

Elva McBride, Parent Advocate.....315-789-9730

E-mail: emcbride@pathwaysforyou.org

## Crisis Assistance and Crisis Respite access see page 70

### Common Sense Parenting Instructor

Jeannine Struble, Trainer..... 315-568-4363

### Ontario County Mental Health Center

Mary Ellen Tallman, Intake Worker.....585-396-4363

### County Department of Social Services

3010 County Complex, Canandaigua, NY 14424

Eileen Tiberio, Commissioner..... 585-396-4111

E-mail: eileen.tiberio@co.ontario.ny.us

eileen.tiberio@dfa.state.ny.us

### County Juvenile Probation

Amy Stoyles, Supervisor.....585-396-4222

E-mail: amy.stoyles@co.ontario.ny.us

### Mentoring/Companionship

#### Big Brother/Big Sister

37 South Washington Street, Rochester, NY 14608

Eboni Henderson, Office Manager.....585-442-2250

E-mail: ehenderson@bbbsr.org

### Boys & Girls Club of Geneva

Goodman Club (ages 6-12).....315-781-2345

Teen Center.....315-789-6060

## **Ontario Continued:**

### **Clinic**

#### **Adults, Adolescents and Children**

**Ontario County Mental Health**.....585-396-4363

#### **Clifton Springs Hospital Behavioral Health Clinic (ages 18 and up)**

Clifton Springs location.....315-462-9561

Canandaigua location.....585-394-0530

**Adolescent Substance Abuse (FLACRA, Farmington)**.....585-396-4190

**CPEP, Life Line**.....1-800-310-1160

Business Office.....315-462-1080

### **Day Treatment**

#### **Ontario Day Treatment at Elmira Psychiatric Center**

Charles Fontana, Program Supervisor.....607-795-2241 x 1576

#### **Wayne-Finger Lakes BOCES**

Charles Fontana, Program Supervisor.....607-795-2241 x 1576

### **Partial Hospitalization**

#### **Strong Memorial Hospitalization (Age 12-17)**

Charlene Weeks, Director.....585-273-1776

### **Acute Inpatient Hospitalization**

Clifton Springs Hospital CPEP.....315-462-9561

Strong Memorial Hospital (Age 5-17)..... 585-275-2100

### **Care Coordination**

See Health Homes.....Page 68

**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

#### **Western New York Counties Eating Disorder Community Supports for**

**Parent and Caregivers**.....See Page 67

#### **Children's Crisis Respite (Elmira Psychiatric Center [EPC]) (ages 10-17)**

Lori Dunn.....607-737-4990

# **Ontario Continued:**

## **Mobile Integration Team (EPC) (Child and Adolescent)**

Deborah Hippe.....607-763-2770

Pager: 607-799-0168

## **Partnership for Ontario County**

Family Support Centers (Canandaigua and Midlakes Schools).....585-396-4554



# Orleans

## Community Family Support

### Hillside Family Support (GLOW)

Hillside Children's Center, 96 W. Buffalo Street, Warsaw, NY 14569

Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups and family activities. Parents are connected to other parents who have a child with a Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through the program parents are given the opportunity to work on goals that will develop their skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Kathy Holmes, Manager.....585-786-5908

E-mail: kholmes@hillside.com

Tammy Zobel, Family Advocate.....585-201-3742

E-mail: tzobel@hillside.com

## County Mental Health Director

Mark O'Brien, LCSW-R.....585-589-3292

E-mail: mark.o'brien@orleansny.gov

## SPOA

Diana Fox, SPOA Services Coordinator.....585-589-2746

E-mail: diana.fox@orleansny.gov

## Waiver

### Home and Community Based Services Waiver (HCBS) (Access via SPOA)

Stephanie Burke, Manager..... 585-344-0134 X 112

Email: sburke@hillside.com

Megan Antonio, Family Advocate.....716-220-6906

Email: Mantonio@hillside.com

Barb Bisig, Family Advocate..... 585-344-0134

E-mail: bbisig@hillside.com

### NiGLOW Advocates:

Jennifer Keys.....585-658-5509

Michelle Beyer.....585-219-3906

Karen Callahan.....585-813-5830

Tammy Zobel .....585-201-3742

Barb Bisig.....585-409-4221

Megan Antonio.....716-220-6906

## Common Sense Parenting Instructors

Joanne Berg, Trainer..... 585-654-4478

## Certified Independent Facilitator of the Love & Logic Parenting Curricula

Facilitators: Tammy Zobel, Karen Callahan, Marty Taber, Barb Bisig, Megan Antonio...585-786-5908

## County DSS Contact

Thomas Kuryla, Commissioner.....585-589-7000

# Orleans Continued:

## Clinic

**Orleans County Mental Health Clinic (OCMHC)**.....585-589-7066

## Family Resiliency

Kathy Holmes, Program Manager.....585-786-5908  
E-mail: kholmes@hillside.com

## Crisis

### Mobile Mental Health Crisis Teams

Access through the Care and Crisis Hotline.....585-344-4400

Or Access through Orleans County Dispatch.....585-589-5527 or 911

### Telephone Crisis Intervention & Support

Care & Crisis Helpline.....585-344-4400

## Care Coordination

See Health Homes.....Page 68

## Partial Hospitalization

### Strong Memorial Hospital (Age 12-17)

Charlene Weeks, Director.....585-273-1776

## Acute Inpatient Hospitalization

Erie County Medical Center (ECMC) (Age 12-17).....888-894-9444

Eastern Niagara Hospital (Age 5-17).....716-514-1297

Strong Memorial Hospital (Age 5-17).....585-275-2100

Bry Lyn Hospital (Age 5-17).....716-886-8200

**Genesee-Orleans Youth Advocacy Program**.....585-344-2580 X 5716

.....1-800-641-6132

**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

# SCHUYLER

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: www.flpn.org E-mail: flpninc25@flpn.org

**Finger Lakes Parent Network, Inc.** is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

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Patti DiNardo, Director.....585-289-4874  
E-mail: pdinardo@flpn.org  
Jeannine Struble, Assistant Director.....315-568-4363  
E-mail: jstruble@flpn.org  
Cassandra Morse, Teen Program Coordinator.....607-776-2164  
E-mail: cmorse@flpn.org

### County Mental Health Director

Shawn Rosno, LCSW-R, Director.....607-535-8288  
E-mail: srosno@co.schuyler.ny.us

### SPOA

Wendy Drake, SPOA Child Coordinator.....607-535-8296  
E-mail: wdrake@co.schuyler.ny.us

# SCHUYLER Continued:

## Waiver

### Home and Community Based Services Waiver (HCBS) (Access via SPOA)

#### Pathways

Maryellen Dance, LMHC, Director.....	607-937-3276
	E-mail: mdance@pathwaysforyou.org
Vacant, Program Coordinator.....	607-937-4507
	E-mail: @pathwaysforyou.org
Heather Sheldon, Parent Advocate.....	607-742-3403
	E-mail: hsheldon@pathwaysforyou.org

### Crisis Assistance and Crisis Respite access see page 70

<b>Youth Bureau</b> JoAnn Fratarcangelo, Director.....	607-535-6236
	E-mail: jfratarcangelo@co.schuyler.ny.us

### County Department of Social Services

JoAnn Fratarcangelo, DSS Commissioner.....	607-535-8303
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## Clinic

<b>Schuyler County Mental Health Clinic</b> .....	607-535-8282
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## Acute Inpatient Hospitalization

Cayuga Medical Center (Age 13-17).....	607-274-4011
Women’s Christian Association (WCA) (Age 5-17).....	716-487-0141

## Care Coordination

See Health Homes.....	Page 68
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<b>Community Residence (CR) (Access via SPOA)</b> .....	See Page 62-63
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<b>Residential Treatment Facility (RTF) (Access via SPOA)</b> .....	See Page 61-62
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<b>Western New York Counties Eating Disorder Community Supports for Parent and Caregivers</b> .....	See Page 67
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# SENECA

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: www.flpn.org E-mail: flpninc25@flpn.org

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Patti DiNardo, Director.....	585-289-4874
	E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director.....	315-568-4363
	E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator.....	607-776-2164
	E-mail: cmorse@flpn.org

### County Mental Health Director

Margaret Morse, LMSW, Director of Community Services.....	315-539-1980
	E-mail: mmorse@co.seneca.ny.us

# SENECA Continued:

## SPOA

Ida Mae Elliott Interim SPOA Coordinator.....315-539-1752  
.....Fax: 315-539-1054

## CCSI (Access via SPOA)

Seneca County Community Counseling.....315-539-1980

## Waiver

### Home and Community Based Services Waiver (Access through SPOA)

#### Pathways

Maryellen Dance, LMHC, Director.....607-937-3276

E-mail: mdance@pathwaysforyou.org

Francine Archer, LMSW, Program Coordinator.....315-789-9730

E-mail: farcher@pathwaysforyou.org

Tina Phillips, Parent Advocate.....585-770-3399

E-mail: tphillips@pathwaysforyou.org

#### Hillside Children's Center

William Stackpole, Interim Manager..... 585-654-4537

E-mail: bstackpole@hillside.com

Jackie Ray, Family Advocate Supervisor.....585-654-4417

E-mail: jray@hillside.com

Vacant, Family Advocate.....585-552-8151

E-mail: @hillside.com

### Crisis Assistance and Crisis Respite access see page 70

## County Department of Social Services Contact

Charles Schillaci, Commissioner of Human Services.....315-539-1830

E-mail: cschillaci@co.seneca.ny.us

## Clinic

**Seneca Community Counseling Services**..... 315-539-1980

**Ovid Clinic Seneca Community Counseling Services**.....607-869-5575

## Acute Inpatient Hospitalization

Clifton Springs Hospital CPEP.....315-462-9561

Strong Memorial Hospital (Age 5-17)..... 585-275-2100

Cayuga Medical Center (Age 12-17).....607-274-4011

Women's Christian Association (WCA) (Age 5-17).....716-487-0141

## Care Coordination

See Health Homes.....Page 68

**Community Residence (CR) (Access via SPOA)**.....See Page 62-63

**Residential Treatment Facility (RTF) (Access via SPOA)**.....See Page 61-62

# **SENECA Continued:**

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.....See Page 67**

## **OTHER**

### **Franziska Racker Centers, Inc.**

A Family Navigator is a warm, caring person who has raised a child with social, emotional and/or behavioral challenges. They are ready to "pay it forward" and help other parents who may need support and a listening ear. School-based Family Navigators help create partnerships among families, schools, and community and increase student success by providing peer support to families. They listen, make connections, collaborate, inform, help bridge communication and understanding, and build hope together.

Tina Hallock, School Based Family Navigator, South Seneca Schools.....607-793-0969

Email: [tinah@rackercenters.org](mailto:tinah@rackercenters.org)

Melissa Jones, School Based Family Navigator, Seneca Falls Schools.....607-592-5580

Email: [melissaj@rackercenters.org](mailto:melissaj@rackercenters.org)

# Steuben

## Community Family support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: www.flpn.org E-mail: flpninc25@flpn.org

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Patti DiNardo, Director.....585-289-4874  
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director.....315-568-4363  
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator.....607-776-2164

### County Mental Health Director

Henry W. Chapman, Psy. D.....607-664-2255  
E-mail: hankc@co.steuben.ny.us



# Steuben Continued:

## SPOA

Bonnie Hicks-Tolly, LCSW, Child and Youth Coordinator.....607-664-2548  
E-mail: bonnieh@co.steuben.ny.us  
E-mail: cmorse@flpn.org

## Waiver

### Home and Community Based Services Waiver (HCBS) (Access via SPOA)

#### Pathways

Maryellen Dance, LMHC, Program Director.....607-937-3276  
E-mail: mdance@pathwaysforyou.org  
Vacant, Program Coordinator.....607-937-4507  
E-mail: @pathwaysforyou.org  
Cheryl Myers, Parent Advocate.....607-684-8252  
E-mail: cmyers@pathwaysforyou.org

### Crisis Assistance and Crisis Respite access see page 70

## Clinic

**Steuben County Community Mental Health Clinic**.....607-664-2255

## County Department of Social Services Contact

Kathryn Muller LCSW-R, Commissioner.....607-664-2000  
E-mail: kathryn.muller@dfa.state.ny.us

## Day Treatment

### Elmira Psychiatric Center

Charles Fontana, Director.....607-795-2241

## Acute Inpatient Hospitalization

Cayuga Medical Center (Age 12-17).....607-274-4011  
Strong Memorial Hospital (Age 5-17).....585-275-2100  
Women's Christian Association (WCA) (Age 5-17).....716-487-0141

## Care Coordination

See Health Homes.....Page 68

## Crisis

### Home Based Crisis Intervention (HBCI) (Age 5-21) (Access via SPOA)

HBCI is a short term (6 week) program designed to assist children and families to manage crisis situations in the home. There are currently two crisis intervention providers and one office staff available that are able to provide services to children and families. The program has a staff member available on call 24/7.

Caprice Murphy, Director.....585-593-6300 x 253  
E-mail: cmurphy@rarservices.com  
Rachel Trudell LCSW, Assistant Director.....585-593-6300 x 249  
E-mail: rtrudell@araservices.com  
Kelly Dickerson, MA., Program Supervisor.....585-593-6300 x 221  
E-mail: kdickerson@araservices.com

## **Steuben Continued:**

**Specialized Treatment Providers** (working with children with sexually inappropriate behaviors)

**Family Service Society/The Choice Program**.....607-962-3148

**Community Residence** (CR) (Access via SPOA).....See Page 62-63

**Residential Treatment Facility** (RTF) (Access via SPOA).....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

# TIOGA

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: www.flpn.org E-mail: flpninc25@flpn.org

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Patti DiNardo, Director.....	585-289-4874
	E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director.....	315-568-4363
	E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator.....	607-776-2164
	E-mail: cmorse@flpn.org

### Acting Director of Community Services

Lori Morgan, LCSW-R Director.....	607-687-4000
	E-mail: morganl@co.tioga.ny.us

# **TIOGA Continued:**

## **SPOA**

Wendy Arnold, Children's Coordinator.....607-689-8161  
E-mail: arnoldw@co.tioga.ny.us  
Nancy Dow, SPOA Family Partner.....607-689-8105

## **Waiver**

### **Home and Community Based Services Waiver (HBCS) (Access via SPOA)**

#### **Pathways**

Maryellen Dance, LMHC, Program Director..... 607-937-3276  
E-mail: mdance@pathwaysforyou.org  
Vacant, Program Coordinator.....607-937-4507  
E-mail: @pathwaysforyou.org  
Sharon Bartlett, Parent Advocate.....607-743-2023  
E-mail: sbartlett@pathwaysforyou.org

### **Crisis Assistance and Crisis Respite access see page 70**

## **School Support Project**

### **Spencer Van Etton Central School District**

Judy Cady, Coordinator/Therapist, High School.....607-589-3015  
BillyJo Bennett Family Advocate .....Access via Judy Cady

## **County DSS**

Shawn Yetter, Commissioner.....607-687-8301  
E-mail:shawn.yetter@ dfs.state.ny.us

## **Tioga County Mental Hygiene Clinic/Crisis**

Owego Clinic.....607-687-4000  
Waverly Clinic.....607-565-9594

## **Acute Inpatient Hospitalization**

Cayuga Medical Center (Age 12-17).....607-274-4011  
Elmira Psychiatric Center (EPC) (Age-5-17).....607-737-4905  
Binghamton General Hospital CPEP (Evaluation) (All Ages).....607-762-2458  
Greater Binghamton Health Center (Age 5-17).....607-773-4044  
Robert Packer Behavioral Unit (Age 14-18) (Sayre, PA).....570-887-5421

## **Care Coordination**

See Health Homes.....Page 68

**Community Residence (CR) (Access via SPOA).....See Page 62-63**

**Residential Treatment Facility (RTF) (Access via SPOA).....See Page 61-62**

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.....See Page 67**

# TOMPKINS

## Community Family Support

### Family Support Services

#### Mental Health Association in Tompkins County

301 South Geneva Street, Suite 109, Ithaca, NY 14850

The Family Support Services Program is focused on the needs of families who have a child or children with a social, emotional, behavioral, developmental or a mental health disability. FSS provides services to support and empower families so they can improve the quality of their lives and help their children achieve their full potential within the family network and community. Family Support Services provide a wide range of services to help support the entire family including Advocacy, Parent Support Groups, Parent Empowerment Trainings, Respite and Group Therapeutic and Skill Building Programs.

Josephine Cohen, Executive Director ..... 607-273-9250

.....Fax: 607-272-5343

E-mail: jcohen@mhaedu.org

Pat Vincent, Director of Family Support Services/Family Peer Advocate,  
Credentialed.....607-273-9250

E-mail: pvincent@mahedu.org

Charles Niven, Peer Specialist, LMSW.....

Melanie Little, Youth Services Coordinator.....

CCSI/Expeditors.....607-274-5310

#### County Mental Health Director

Sharon MacDougall, DCS.....607-274-6300

E-mail: smacdougall@tompkins-co.org

#### Solutions for Youth and Families (SPOA)

Sally Manning, Coordinator..... 607-592-0992

E-mail: sallymcoss@rackerceneters.org

#### Waiver

#### Home and Community Services Based Waiver (HBCS) (Access via SPOA)

##### Pathways

Maryellen Dance, LMHC, Program Director.....607-937-3276

E-mail: mdance@pathwaysforyou.org

Francine Archer LMSW, Program Coordinator.....315-789-9730

E-mail: farcher@pathwaysforyou.org

Kellie Sherman, Parent Advocate.....607-227-7847

E-mail: ksherman@pathwaysforyou.org

#### Crisis Assistance and Crisis Respite access see page 70

#### Catholic Charities of Tompkins/Tioga

Tommy Miller, Director of Community Partnership & Connections and Fatherhood  
Initiative.....607-272-5062 x 28

# **Tompkins Continued:**

## **County DSS**

Patricia Carrey, Commissioner.....607-274-5252

## **Clinic**

**Tompkins County Mental Health Clinic**..... 607-274-6200

## **Day Treatment**

**Franziska Racker DayTreatment**, Mary Hutchens.....607-257-1551

## **Warm Line**

**Solutions for Youth and Families Warmline**.....607-274-6302

## **Acute Inpatient Hospitalization**

Cayuga Medical Center (Age 12-17).....607-274-4304

Women's Christian Association (WCA) (Age 5-17).....716-487-0141

Elmira Psychiatric Center (EPC) (Age 5-17).....607-737-4905

## **Care Coordination**

See Health Homes.....Page 68

## **Elmira Psychiatric Center**

BG Downing, Intensive Case Manager.....607-342-2329

**Community Residence (CR)** (Access via SPOA).....See Page 62-63

**Residential Treatment Facility (RTF)** (Access via SPOA).....See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**.....See Page 67

## **OTHER**

### **Franziska Racker Centers, Inc.**

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Serena Ward, Family Navigator.....607-592-0486

Email: [serenaw@rackercenters.org](mailto:serenaw@rackercenters.org)

# Wayne

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: [www.flpn.org](http://www.flpn.org) E-mail: [flpninc25@flpn.org](mailto:flpninc25@flpn.org)

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Patti DiNardo, Director.....	585-289-4874
	E-mail: <a href="mailto:pdinardo@flpn.org">pdinardo@flpn.org</a>
Jeannine Struble, Assistant Director.....	315-568-4363
	E-mail: <a href="mailto:jstruble@flpn.org">jstruble@flpn.org</a>
Cassandra Morse, Teen Program Coordinator.....	607-776-2164
	E-mail: <a href="mailto:cmorse@flpn.org">cmorse@flpn.org</a>

### County Mental Health Director

James M Haitz, LCSW-R.....	315-946-5722
	E-mail: <a href="mailto:jhaitz@co.wayne.ny.us">jhaitz@co.wayne.ny.us</a>

## **Wayne Continued:**

### **SPOA (Wayne Co Department of Mental Health)**

Mark Reynolds, PhD., Supervisor, Wayne Behavioral Health.....315-946-5722  
E-mail: mreynolds@co.wayne.ny.us  
Vacant, Coordinator.....315-946-5722

### **CCSI/FACT (Families and Communities Together)**

#### **Department of Aging and Youth**

Kathy McGonigal, Deputy Director for Youth.....315-946-5624  
E-mail: klmcgonigal@co.wayne.ny.us

#### **Care Coordination**

See Health Homes.....Page 68

#### **Waiver**

### **Home and Community Based Services Waiver (HBCS) (Access via SPOA)**

#### **Hillside Children's Center**

William Stackpole, Interim Manager.....585-654-4537  
E-mail: bstackpole@hillside.com  
Jackie Ray, Family Advocate Supervisor.....585-654-4417  
E-mail: jray@hillside.com  
Vacant, Family Advocate.....585-  
E-mail: @hillside.com

#### **Villa of Hope**

Diana Edlich, Program Manager.....585-328-0740 X 141  
Sharon Zielanski, Family Advocate.....585-328-0740 x 138

### **Crisis Assistance and Crisis Respite access see page 70**

#### **Clinic**

**Wayne Behavioral Health Network** (Children, Adults, Adolescents)...315-946-5722

#### **Substance Abuse Services**

**Wayne Behavioral Health Network** (Adults and Youth).....315-946-5722

#### **Day Treatment**

#### **Wayne Finger Lakes BOCES**

Charles Fontana, Program Supervisor.....607-795-2241 x 1576

#### **Halpern Day Treatment**

James Phelan, Director.....585-787-8038

#### **Partial Hospitalization**

#### **Strong Memorial Hospital** (Age 12-17)

Charlene Weeks, Director.....585-273-1776



# Wayne Continued:

## Respite Services (Planned Community and Overnight Respite)

Extended Respite Services Available upon Approval (Access through SPOA)

## Wayne Intensive Respite Program/Planned Skill Building Opportunities

### WayneCap Education Building

7190 Ridge Road

Sodus, NY 14551

Sharon Clovis, Director.....315-483-8080 X 235

.....Fax: 315-483-4601

.....Cell : 315-521-4254

E-mail: sharon.clovis@waynecap.org

E-mail: emmalea.burnell@waynecap.org

## Acute Inpatient Hospitalization

**Strong Memorial Hospital** (Age 5-17).....585-275-2100

**Newark Wayne Community Hospital** (ER Only).....315-332-2022

**Clifton Springs Hospital CPEP**.....315-462-9561

## Runaway/Homeless Services

**Runaway Program:** Case management services for youth who run away from home. Referral services for youth and family. Family Mediation offered

Kathy McGonigal, Deputy Director, Dept of Aging and Youth.....315-946-5624

### Homeless Program:

Case management services, counseling and resources offered to homeless youth

Trey Lockhart, Director, Pre-Trial Services.....315-331-0897

## Probation

### Youth and Adolescent Prevention Program

Michael Crespo.....315-331-2763

## County Department of Social Services

Shelley Bentley, Director.....315-946-4881

E-mail: shelley.bentley@dfa.state.ny.us

## Mentoring/Companion

### Big Brother/Big Sister

37 South Washington Street, Rochester, NY 14608

Eboni Henderson, Office Manager.....585-442-2250

E-mail: ehenderson@bbbsr.org

## Other Supports

**Catholic Family Center** (Counseling).....315-331-4867

**National alliance on Mental Illness Rochester**.....585-423-1593

E-mail: info@namirochester.org

Website: [Namirochester.org](http://Namirochester.org)

# Wayne Continued:

## Youth and Family Intervention Program

### Wayne County Action Program, INC

WayneCap Education Building, 7190 Ridge Road, Sodus, NY 14551

Sharon Clovis, Director.....315-483-8080 ext. 235

.....Fax: 315-483-4601

.....Cell: 315-521-4254

E-mail: sharon.clovis@waynecap.org

Emmalea Burnell, Coordinator.....315-483-8080 ext. 232

E-mail: emmalea.burnell@waynecap.org

### Parent Awareness Educational Programs

Group classes offer parenting enhancement skills strategies to help in all stages of parenting. Free childcare is provided upon request and certificates are issued upon completion.

#### **PINE (Parent Interested in Nurturing Effectively) (Birth-18 years of age)**

PINE provides positive strategies to enhance parenting skills to help with discipline issues and to help strengthen the family bond.

#### **ACT (Assisting Children through Transition)**

This class is for parents separating or divorcing, with the focus on the children's needs. Also, understanding legal issues and how to talk to your ex-partner.

#### **Guiding Good Choices (Parents of 9-14 years old teens)**

This is an evidence base curriculum that is designed to lower the risk of children engaging in risky behaviors by increasing interaction and involvement between parents and children.

#### **Staying Connected with Your Teen (Parents of 12-18 years old teens)**

Staying Connected With Your Teen is an evidence base program designed to help parent avoid problem behaviors despite the present of risk factors in a teenager life.

#### **Incredible Years Basic (3-8 years of age)**

The purpose of this evidence base multi-media curriculum focuses on strengthening parent child interactions, nurturing relationships; reduce undesirable behaviors and fostering parents' ability to promote children's social, emotional, and cognitive development.

#### **Becoming a Mom in Wayne County (Pre/post Natal)**

BaM an evidence base curriculum designed for pregnant teenage women to learn about having a healthy pregnancy and baby in a supportive group environment. The curriculum enriches and empowers pregnant women to be active in their own prenatal care needs.

# Wayne Continued:

## Other Services Youth and Family Intervention Program offers:

### **Wayne Intensive Respite Program**

Provides four levels of free voluntary short-term out-of-home care for children and youth whom are emotionally, mentally, and behaviorally challenged between the ages of 8-18 years old who may be at risk of out-of-home placement. The purpose of respite placement is to preserve, strengthen, stabilize and support the individuals and families we serve as a unit.

**Case Management;** Short-Term Clinical Assessments with Treatment Planning; Case management with Individualized Service Plans and Intensive In-home Clinical Intervention Services; Short-term Life Skill Training; Life Enrichment Opportunities

### **Community Based Support Programs:**

Community programs to provide in home and community group parent enhancement educational classes, family peer support, prevocational services and advocacy services for families and their children.

### **In Home Parent Enhancement Service**

Youth and Family Intervention staff works in conjunction with other agencies throughout Wayne County to help parents of children who are having difficulty in their home, school, or community. Home base classes provide a tailored approach with the opportunity to present a more specialized plan of action in order to help families with specific needs.

### **Family Support Service**

Family support assists families in navigating a multi-complex human/educational service system. It offers guidance, help to develop/implement an individualized service plan, advocacy support, promote family driven practices and linkages to community agencies services.

### **Prevocational Service**

Prevocational service is designed to prepare a youth age 14 or older with serious emotional disturbance, to engage in paid work, volunteer work or career exploration. The services are structured around teaching concepts such as compliance, attendance, task completion, and problem solving, In addition, assist with facilitating appropriate work habits, acceptable job behaviors, and learning job production requirements.

**Community Residence (CR) (Access via SPOA).....See Page 62-63**

**Residential Treatment Facility (RTF) (Access via SPOA).....See Page 61-62**

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.....See Page 67**

# WYOMING

## Community Family Support

### Hillside Family Support (GLOW)

### Hillside Children's Center

96 W. Buffalo Street, Warsaw, NY 14569

Family Support offers advocacy, educational opportunities, a parent library, referral and linkage support, support groups with respite provided and family activities. Parents are connected to other parents who have a child with a Mental Health need (social, emotional and/or behavioral) and are encouraged to build natural community supports amongst themselves. Through our program parents are given the opportunity to work on goals that will develop their skills and confidence so that they feel empowered in making the most educated choices that will benefit their child and family.

Kathy Holmes, Manager.....585-786-5908  
E-mail: kholmes@hillside.org  
Michelle Beyer, Family Advocate.....585-786-5918

## County Mental Health Director

Nancy Balbick, LCSW, Director of Community Services..... 585-786-8871  
E-mail: nbalbick@wyomingco.net

## SPOA

### Child and Family Services

Kelly Dryja, Assistant Director for Child and Family Services.....585-786-8871  
E-mail: kdryja@wyomingco.net

## Waiver

### Home and Community Based Services Waiver (HBCS) (Accessed via SPOA)

Stephanie Burke, Manager .....585-344-0134 X 112  
Michelle Beyer, Family Advocate.....585-786-5918  
Email: mbeyer@hillside.com

## NiGLOW Advocates:

Jennifer Keys.....585-658-5509  
Michelle Beyer.....585-219-3906  
Karen Callahan.....585-813-5830  
Tammy Zobel .....585-201-3742  
Barb Bisig.....585-409-4221  
Megan Antonio.....716-220-6906

## Care Coordination

See Health Homes.....Page 68

## Common Sense Parenting Instructors

Kelly Dryja, Trainer.....585-786-8871

## Certified Independent Facilitator of the Love & Logic Parenting Curricula

Facilitators: Tammy Zobel, Karen Callahan, Marty Taber, Barb Bisig, Megan Antonio, Michelle Beyer.....585-786-5908

# WYOMING Continued:

## Department of Social Services

Dave Rumsey, Commissioner.....585-786-8901  
E-mail: 56A373@dfa.state.ny.us  
Kim Barber, Director of Children and Family .....585-786-8900

## Department of Probation:

Joan Kibler, Director..... 585-786-8869

## Clinic

### Spectrum Wyoming County Mental Health Counseling

Services.....585-786-0220  
Eric Dryja, Program Director.....585-786-0220 x 5381  
E-mail: dryjae@shswny.org

ARA Mental Health Clinic.....585-786-0190

Patricia Baron-Mills, Program Director.....585-786-0190 x244  
E-mail: pbaronmills@araservices.com

Health Homes Serving Children (Care Coordination) (Access via SPOA)

### CCSI/Tier I Meetings

Kathy Holmes, Hillside Children's Center.....585-786-5908  
E-mail:kholmes@hillside.com

### School Based Prevention Spectrum Wyoming County Mental Health Counseling Services

POEMS.....585-786-0220

## Crisis

### Hillside Family of Agencies

Mental Health Respite, Andrea Pearson.....585-786-5934  
Home Based Crisis Intervention, Andrea Pearson.....585-786-5934

### Wyoming County Crisis Outreach

Laura Gayhart, Crisis Outreach Counselor.....585-786-2233

Spectrum Wyoming Co Mental Health 24 Hr Emergency Line.585-786-0220

ARA Mental Health Clinic Crisis Line.....585-786-0190

## Acute Inpatient Hospitalization

Erie County Medical Center (ECMC) (Age 12-17)..... 1-888-894-9444  
Bry Lin Hospital (Age 5-17)..... 716-886-8200  
Strong Memorial Hospital (Age 5-17)..... 585-275-2100  
Eastern Niagara Hospital (Age 5-17).....716-514-1297  
Women's Christian Association (WCA) (Age 5-17).....716-487-0141

## **WYOMING Continued:**

**Community Residence (CR) (Access via SPOA).....See Page 62-63**

**Residential Treatment Facility (RTF) (Access via SPOA).....See Page 61-62**

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.....See Page 67**

# YATES

## Community Family Support

### Finger Lakes Parent Network (FLPN)

25 West Steuben Street, Bath, NY 14810

Office: 607-776-2164 Fax: 607-776-4327

Website: [www.flpn.org](http://www.flpn.org) E-mail: [flpninc25@flpn.org](mailto:flpninc25@flpn.org)

**Finger Lakes Parent Network, Inc.** is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides wavier contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.....	585-289-4874
	E-mail: <a href="mailto:pdinardo@flpn.org">pdinardo@flpn.org</a>
Jeannine Struble, Assistant Director.....	315-568-4363
	E-mail: <a href="mailto:jstruble@flpn.org">jstruble@flpn.org</a>
Cassandra Morse, Teen Program Coordinator.....	607-776-2164
	E-mail: <a href="mailto:cmorse@flpn.org">cmorse@flpn.org</a>

### County Mental Health Director

George Roets, RN, MS.....	315-536-5115
	E-mail: <a href="mailto:groets@yatescounty.org">groets@yatescounty.org</a>

# YATES Continued:

## SPOA

Carol Schreiner, Coordinator..... 585-721-8316  
.....Fax: 315-536-5149  
E-mail: carolschreiner@gmail.com  
Connie Boughman, Parent Advocate.....315-536-8247

## CCSI

George Roets, RN, MS, Coordinator..... 315-536-5115  
E-mail: groets@yatescounty.org  
Connie Boughman, Family Advocate..... 315-536-8247  
E-mail: conniec49@yahoo.com

## Waiver

### Home and Community Based Services Waiver (HCBS) (Access via SPOA) Pathways

Maryellen Dance, LMHC, Program Director.....607-937-3276  
E-mail: mdance@pathwaysforyou.org  
Francine Archer, LMSW, Program Coordinator.....315-789-9730  
E-mail: farcher@pathwaysforyou.org  
Elva McBride, Parent Advocate.....315-789-9730  
E-mail: emcbride@pathwaysforyou.org

### Crisis Assistance and Crisis Respite access see page 70

## Care Coordination

See Health Homes.....Page 68

## Common Sense Parenting Instructors

Carol (Dusti) Rhoades, Trainer..... 315-694-0631  
Deb Johnson, Trainer.....315-694-2678

## County Department of Social Services Contact

Erica Putnam, Director of Services.....315-536-5183  
E-mail: Erica.putnam@dfa.state.ny.us

## Clinics

### Soldiers and Sailors Hospital

John D Kelly Behavioral Health.....315-531-2400  
Lisa Youngs, Clinic Director.....315-531-2400  
E-mail: lisa.youngs@slhealth.org

Crestwood Children's Center (Penn Yan).....315-536-6913  
Marie Woodford, Clinic Director.....585-429-2775  
E-mail: mwoodford@hillside.com

## Day Treatment

### Elmira Psychiatric Center

Charles Fontana, Program Supervisor.....607-795-2441 x 1576



# **YATES Continued:**

## **Acute Inpatient Hospitalization**

Strong Memorial Hospital (Age 5-17).....	585-275-2100
Women’s Christian Association (WCA) (Age 5-17).....	716-487-0141
Clifton Springs Hospital CPEP.....	315-462-9561

## **Mentoring/Companion**

### **Big Brother/Big Sister**

37 South Washington Street  
Rochester, NY 4608

Eboni Henderson, Office Manager.....	585-442-2250
	E-mail: ehenderson@bbbsr.org

## **Care Coordination (Case Management) (Access via SPOA)**

### **Intensive Case Management (ICM)**

#### **Elmira Psychiatric Center**

Jamie Bond.....	Office: 315-536-6536
	Cell: 315-730-4965

#### **Crestwood**

Marie Woodford.....	585-429-2775
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## **Community Residence (CR) (Access via SPOA).....See Page 62-63**

## **Residential Treatment Facility (RTF) (Access via SPOA).....See Page 61-62**

## **Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.....See Page 67**

# **WESTERN REGION RESOURCES**

## **Children's Mental Health Coalition of Western New York, Inc. (the Coalition)**

Chapter of Families Together in New York State, Inc,  
105 Hyledge Drive, Amherst, NY 14226

Mary Skorupa, Executive Director.....716-871-8997 X 11  
E-mail: mtskorupa@aol.com

The Coalition is comprised of Family Peer Advocates and allies that support the work of Family Peer Advocates who meet on the fourth Tuesday of every month for state and regional information sharing, networking and support. It produces an annual conference, for parents/caregivers, youth and professionals on a current topic regarding families who have a child/youth with a mental health diagnosis.

Website: [www.raisingminds.org](http://www.raisingminds.org)

## **Camp Get-A-Way**

36 Center Street, Suite B  
Warsaw, NY 14569

Wendy DeRouen, President.....585-350-9482 or 585-469-2937  
Website: [www.cgaw.org](http://www.cgaw.org) Fax: 716-604-1962

## **Hillside Family of Agencies**

Parents as Partners

Sue Mustard, Director of Family Involvement.....585-256-7525  
E-mail: [smustard@hillside.com](mailto:smustard@hillside.com)

Lisa Kinney, Assistant Director of Family Involvement.....Office: 585-256-7522  
.....Cell: 585-752-0712

## **Western Region Evidence Based Practice Site**

The State University of New York at Buffalo  
Office of Continuing Education  
School of Social Work, 232 Parker Hall, Buffalo, NY 14214-804

Coordinator.....716-829-3939 X 155  
Website: [www.socialwork.buffalo.edu/ebp](http://www.socialwork.buffalo.edu/ebp)

## **American Foundation for Suicide Prevention**

Area Director for Western NY, PO Box 23041, Rochester, NY 14692

Sarah Clark.....585-202-2783  
E-mail: [sclark@afsp.org](mailto:sclark@afsp.org)

## **Mental Hygiene Legal Services**

Binghamton, NY and Tioga County.....607-240-5360

Elmira, NY and Chemung, Schuyler, Tompkins Counties.....607-271-9262

Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Monroe, Livingston,  
Ontario, Orleans, Seneca, Steuben, Wayne, Wyoming and Yates .....585-530-3050

Website: [www.courts.state.ny.us/ad3/mhls](http://www.courts.state.ny.us/ad3/mhls)

# WESTERN REGION RESOURCES Continued

## NYS Office of Mental Health Western Region Field Office

### Child and Family Field Coordinator (Direct all Questions to):

Jean M. Sadowy, LMSW.....Office: 716-533-4181  
NYS Office of Mental Health Fax: 716-885-4096  
737 Delaware Avenue, Suite 200 Cell: 716-432-4219  
Buffalo, NY 14209 E-mail: jean.sadowy@omh.ny.gov

### Residential Treatment Facility Case Manager

Elaine R. Anderson, MS,.....Office: 716-533-4182  
NYS Office of Mental Health Fax: 716-885-4096  
737 Delaware Avenue, Suite 200 Cell: 716-698-1270  
Buffalo, NY 14209 E-mail: elaine.anderson@omh.ny.gov

### Western Region Parent Advisors

Pam Brannan.....Office: 716-533-4079  
NYS Office of Mental Health Fax: 716-885-4096  
737 Delaware Avenue, Suite 200 Cell: 716-517-1905  
Buffalo, NY 14209 E-mail: pamela.brannan@omh.ny.gov  
Counties: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Schuyler, Seneca,  
Steuben, Tompkins, Wayne

Micky Toker.....Office: 585-241-1937  
Rochester Psychiatric Center/Building 16 Room 102 Fax: 585-241-1464  
1111 Elmwood Avenue Cell: 585-738-2015  
Rochester, NY 14620 E-mail: michelle.toker@omh.ny.gov  
Counties: Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Tioga, Wyoming,  
Yates

### Western Region Hospitals with Children's Psychiatric Units

Eastern Niagara Hospital (Age 5-17), Lockport.....716-514-5700  
Bry Lin (Age 5-17), Buffalo.....716-886-8200  
Cayuga Medical Center (Age 12-17), Ithaca.....607-274-4011  
Women's Christian Association (WCA) (Age 5-17), Buffalo.....716-487-0141  
Erie County Medical Center (Age 12-17), Buffalo.....716-898-3000  
CPEP (Age 1-Adult)  
Strong Memorial Hospital (Age 5-17), Rochester.....585-275-4501  
CPEP (Age 1-Adult)  
Finger Lakes CPEP at Clifton Springs Hospital  
Evaluation of youth (Age 5-17).....1-800-310-1160

# WESTERN REGION RESOURCES Continued

## State Facilities

**Western New York Children's Psychiatric Unit (CPC)**.....716-677-7000  
1010 East and West Road, West Seneca, NY 14224

David Privett, Interim Executive Director.....716-677-7077  
E-mail: david.privett@omh.ny.gov

Carolyn Vujnovic, Peer Specialist.....716-677-7079  
E-mail: carolyn.vujnovic@omh.ny.gov

Barbara Pericozzi, Peer Specialist.....716-677-7063  
E-mail: Barbara.pericozzi@omh.ny.gov

### Transition Team (Intake)

Kelly Valenti, LCSWR,.....716-677-7149  
E-mail: Kelly.valenti@omh.ny.gov

Denise Moeller RN II.....716-677-7158  
E-mail: denise.moeller@omh.ny.gov

**Elmira Psychiatric Center (EPC)**.....607-737-4739  
100 Washington Street, Elmira, NY 14901 877-372-7243

David Peppel, Executive Director.....607-737-4739  
E-mail: david.peppel@omh.ny.gov

David McCausland, Admissions.....607-737-4905  
Referral/Fax.....877-356-4822  
E-mail: david.mccausland@omh.ny.gov

Susan Herron (Family Peer Advocate) Acting Family Liaison.....607-737-4864  
E-mail: Susan.Herron@omh.ny.gov

**Binghamton Psychiatric Center (BPC)**.....607-724-1391  
425 Robinson Street, Binghamton, NY 13904

David Peppel, Acting Executive Director.....607-773-4082  
E-mail: david.peppel@omh.ny.gov

Karen Whitbeck, Chief of Service.....607-773-4544  
E-mail: Karen.whitbeck@omh.ny.gov

## Mobile Integration Team (MIT)

**Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Livingston, Monroe, Niagara, Orleans, Wyoming**

### WNYCPC Mobile Integration Team

Kelly Bernhard, Team Coordinator.....(716) 832-0720

The Mobile Integration Team (MIT) will assist youth transitioning back into the community. The MIT is designed to support the current system of care within the community. We will facilitate accessible, integrated, person-centered care that is evidence-based and assists individuals in their recovery process. The MIT's focus is to help reduce hospitalizations and ER visits, while increasing the accessibility to community-based support services. MIT services will include, but are not limited to: establishing a linkage with community resources, medication education, assistance with navigating different agencies (i.e. Department of Social Services,) engagement in treatment services, personal empowerment, and overall improvement of quality of life.

# WESTERN REGION RESOURCES Continued

## Mobile Integration Team (MIT) continued

Referrals/Requests for services can be made by contacting Kelly Bernhard at (716) 832-0720. MIT is appropriate for youth between the ages of 4 and 18 at risk for hospitalization and who have a history of hospitalization, CPEP, and ER utilization. MIT serves youth with a primary mental health diagnosis or identified mental health need residing in the following counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Livingston, Monroe, Niagara, Orleans, Wyoming.

**Counties Served: Allegany, Cattaraugua, Steuben, Chemung, Schuyler, Tioga, Tompkins, Ontario, Seneca, Wayne, Yates, Broome, Chenango, Delaware, Otsego**

**Southern Tier Finger Lakes Mobile Integration Team.....607-763-2770**

The Southern Tier Finger Lakes Mobile Integration Team (MIT) is a component of the Greater Binghamton Health Center (GBHC) and the Elmira Psychiatric Center (EPC) community services. The MIT is a non-licensed short term program which offers an array of services and supports designed to successfully maintain each person in his or her home or community. The MIT is staffed with multi-disciplinary teams of professional and non-professional staff who provide outreach, engagement, education and service linkages to meet the needs of adults, families and children who have serious and persistent mental illness and reside in the fifteen county catchment area of GBHC and EPC.

## Residential Treatment Facilities (RTF)

OMH RTF Case Manager: Elaine Anderson.....716-533-4182

### **Baker Victory Services (40 Beds, Co-ed, Age 12-21) Lackawanna**

Jennifer Dalimonte, RTF Director.....716-828-9704

E-mail: [jdalimonte@bakervictoryservices.org](mailto:jdalimonte@bakervictoryservices.org)

Tammy Stedman, Family Advocate.....716-828-7206

E-mail: [tstedman@bakervictoryservices.org](mailto:tstedman@bakervictoryservices.org)

### **Connors Children's Center (14 Beds, Co-ed, Age 6-14) Buffalo**

Kimberly Kadziolka, Director of OMH Residential Services.....716-335-7310

E-mail: [kkadziolka@cfsbny.org](mailto:kkadziolka@cfsbny.org)

### **Crestwood Children's Center (18 Beds, Co-ed, Age 6-14) Scottsville**

Marie Gullo, Director.....585-429-2729

E-mail: [mgullo@hillside.com](mailto:mgullo@hillside.com)

Vacant, Family Advocate.....585-

E-mail: @hillside.com

### **Hillside Children's Center (42 Beds, Co-ed, Age 12-18) Rochester**

Kenneth Lewter, RTF OMH Manager.....585-256-7807

E-mail: [klewter@hillside.com](mailto:klewter@hillside.com)

Vacant, Monroe Family Advocate.....585-256-7540

# WESTERN REGION RESOURCES Continued

## Residential Treatment Facilities (RTF)

**Villa of Hope** (14 beds, Co-Ed, Age 13-18) Rochester

Jodie Carlin, LMSW, Director of OMH Residential Services.....585-865-1550X244  
E-mail: jodie.carlin@villaofhope.org

Vacant, Family Advocate.....

## Community Residences (CR)

**Cattaraugus Rehabilitation Center, Inc.**

ReHab CR (Co-ed, age 12-17) Olean

Aimee Kaple, Manager for Mental Health Home.....716-375-4601

## Child and Family Services of Erie County

Lee Randal Jones (Co-ed, Age 5-15) Buffalo

Kimberly Kadziolka, Director of Residential Treatment.....716-335-7310

## Community Missions

Aurora House (Co-ed, Age 12-17) Lockport

Kristin Vescio, Program Manager.....716-433-1905

Caitlin Walker, Clinical Case Coordinator.....716-433-1905

E-mail: cwalker@communitymissions.org

Mike Powers, Parent Advocate.....716-433-1905

E-mail: mpowers@communitymissions.org

## Glove House, Inc

Glove House (Co-ed, age 13-17) Elmira.....607-733-1335

Jennifer Redder, Program Director.....607-733-1335

E-mail: jredder@glovehouse.org

Vacant, Family Parent Partner.....607-483-5370

E-mail: pmoore@flpn.org

## Pathways Inc.

Conable House (Co-ed, age 5-12) Bath

Rachel Matthews, LMSW Program Director.....607-664-1128

E-mail: rmatthews@pathwaysforyou.org

Vacant, Parent Partner.....607-425-0396

E-mail: dskinner@flpn.org

Lake Breeze (Co-ed, Age 13-17) Canandaigua

Alisha Decaro, Program Director.....585-394-0380

E-mail: adecaro@pathwaysforyou.org

# WESTERN REGION RESOURCES Continued

## Community Residences (CR) continued

### Rochester Psychiatric Center

Smith Road Community Residence (Co-ed, age 12-17) Webster

Janet Coster, Psy. D. Program Administrator.....585-241-1367

E-mail: janet.coster@omh.ny.gov

David Quinn, Program Manager.....585-241-1778

E-mail: david.quinn@omh.ny.gov

Laura Osborne, Residential Program Specialist.....585-241-1780

E-mail: laura.osborne@omh.ny.gov

Virginia Keenan, Nurse 2.....585-241-1779

Sherrie Wilkinson, Family Peer Support Partner.....315-359-3409

E-mail: swilkinson@f lpn.org

### Villa of Hope

Tuckahoe Road/Williamson CR (Co-ed, Age 13-17) Williamson

Jay Gullo, Intake Director:.....585-865-1550 X 115

E-mail: jay.gullo@villaofhope.org

Adam Tufillaro, Program Coordinator.....315-589-2547

Email adam.tufillaro@villaofhope.org

Sherrie Wilkinson, Family Peer Support Partner.....315-359-3409

E-mail: swilkinson@f lpn.org

### Re-Hab

Cearah Trembly, Case Coordinator.....716-375-4601

E-mail: ctrembly@rehabcenter.org

**Youth Power!** Website: [www.facebook.com/youthpower.ny](http://www.facebook.com/youthpower.ny)

Youth Power! is the New York State network of young people who have been labeled and are seeking change. Together we speak up about our experiences because no one knows what it is like for us better than we do. Through peer-to-peer mentoring we empower young people to be active citizens that are aware of government operations, their rights and the ability to use their voices to influence policies, practices regulations and laws.

YP Western Region Mentor, Azaria Wittekind.....585-314-2452

E-mail: awittekind@youthpowerny.org

### Western New York 211 Get Connected Get Answers

Serves: Allegany, Cattaraugus, Chautauqua Erie, Genesee, Niagara, Orleans & Wyoming Counties

Website: [www.211wny.org](http://www.211wny.org)

### OCFS certified beds in RTCs (for youth with sexually harmful behaviors)

Children's Village, Dobbs Ferry NY (Male Age 12-15).....914-693-0600

Elmcrest Children's Center, Syracuse NY (Male Age 11-16).....315-446-6250

# **WESTERN REGION RESOURCES Continued**

## **OCFS certified beds in RTCs continued**

William George Junior Republic, Freeville, NY (Male Age 12-16).....607-844-6215  
Hillside Children's Center, Varick, NY (Male Age 10-21).....315-585-3000  
Mercy First Children and Family Services, Syosett, NY (Male Age 12-16)..516-921-0808

## **Western Region Behavioral Health Organization with Beacon Health Strategies, LLC. and Coordinated Care Services, INC. (BHO)**

Adele Gregory Gorges, Exec. Director, New York Care Coordination.....585-613-7656  
E-mail: agorges@ccsi.org

Kathleen Berthod, Program Assistant, New York Care Coordination.....585-613-7656  
E-mail: kberthod@ccsi.org

John Lee, Program Director, Beacon Health Strategies.....585-613-7627  
E-mail: john.lee@beaconhs.com

## **OASAS**

**Western Region**.....716-847-3037

295 Main Street, Suite 577, Buffalo, NY 14203-2412

Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

**Finger Lakes Region**.....585-454-4320

OASAS Field Office C/O J.L. Norris ATC

1111 Elmwood Avenue, Rochester, NY 14620

Counties: Broome, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, Yates

## **New York State Education**

**Positive Behavioral and Instructional Support Services (PBIS)**

**Regional Special Education-Technical Assistance Support Center (RSE-TASC)**

Mid-West Behavioral Specialist, Jennifer Marafioti.....585-249-7022  
E-mail: jennifermarafioti@boces.monroe.edu

West Behavioral Specialist, Cassie Porter.....716-821-7572  
E-mail: cporter@e1b.org

Mid-South Behavioral Specialist, Julie Powell.....607-739-3581 X 1416  
E-mail: jpowell@gstboces.org

Mid-State Behavioral Specialist, Linda Brown.....315-431-8586  
E-mail: lbrown@ocmboces.org

Central NY Parent Education Specialist for Tompkins County.....315-447-4053

**Board of Cooperative Educational Services (BOCES)** is a public education collaborative in New York State that provides shared services to component school district in a manner that is effective, efficient, and fosters equity for students. All but nine of New York State's 721 school districts are represented by a BOCES.

**Website: WWW.BOCES.org**



# **WESTERN REGION RESOURCES Continued**

## **Broome-Tioga BOCES Phone: 607-739-3581**

Serves 15 school districts:

Binghamton, Chenango Forks, Chenango Valley, Deposit, Harpursville, Johnson City, Maine-Endwell, Newark Valley, Owego-Apalachin, Susquehanna Valley, Tioga, Union-Endicott, Vestal, Whitney Point, Windsor

## **Greater Southern Tier BOCES Phone: 607-739-3581**

Serves 21 school districts:

Addison, Alfred-Almond, Arkport, Avoca, Bath, Bradford, Campbell-Savona, Canaseraga, Canisteo-Greenwood, Corning-Painted Post Area, Elmira City, Elmira Heights, Hammondsport, Hornell City, Horseheads, Jasper-Troupsburg, Odessa-Montour, Prattsburgh, Spencer-Van Etten, Watkins Glen, Waverly

## **Monroe #1 BOCES Phone: 585-377-4660**

Serves 10 school districts:

Brighton, East Irondequoit, East Rochester Free Union, Fairport, Honeoye Falls-Lima, Penfield, Pittsford, Rush-Henrietta, Webster, West Irondequoit

## **Monroe #2 Orleans Boces Phone: 585-352-2400**

Serves 9 school districts:

Brockport, Churchville-Chili, Gates Chili, Greece, Hilton, Holley, Kendall, Spencerport, Wheatland-Chili

## **Wayne-Finger Lakes BOCES Phone: 315-332-7400**

Serves 25 school districts:

Bloomfield, Canandaigua city, Clyde-Savannah, Dundee, Gananda, Geneva City, Gorham-Middlesex, Honeoye, Lyons, Manchester-Shortsville, Marion, Naples, Newark, North Rose-Wolcott, Palmyra-Macedon, Penn Yan, Phelps-Clifton Springs, Red Creek, Romulus, Seneca Falls, Sodus, Victor, Waterloo, Wayne, Williamson

## **New York State Education need Albany number for statewide**

### **Board of Cooperative Educational Services Cont:**

#### **Orleans-Niagara BOCES Phone: 800-836-7510**

Serves 13 school districts:

Albion, Barker, Lewiston-Porter, Lockport, Lyndonville, Medina, Newfane, Niagara Falls, Niagara-Wheatland, North Tonawanda, Royalton-Hartland, Starpoint, Wilson

#### **Cattaraugus-Allegany BOCES Phone: 716-376-8200**

Serves 23 school districts:

Allegany-Limestone, Andover, Belfast, Bolivar-Richburg, Cattaraugus Little Valley, CA-BOCES, Cuba-Rushford, Ellicottville, Fillmore, Franklinville, Friendship, Genesee Valley, Hinsdale, Olean, Pioneer, Portville, Randolph Academy, Randolph, Salamanca, SCIO, Wellsville, West Valley, Whitesville

# **WESTERN REGION RESOURCES Continued**

## **Board of Cooperative Educational Services Cont:**

### **Erie #1 BOCES Phone: 716-821-7171/800-872-0780**

Serves 19 school districts:

Akron, Alden, Amherst, Cheektowaga, Cheektowaga-Sloan, Clarence, Cleveland Hill Union Free, Depew Union Free, Frontier, Grand Island, Hamburg, Kenmore, Lackawanna, Lancaster, Maryvale Union Free, Sweet Home, Tonawanda City, West Seneca, Williamsville

### **Erie #2 Chautauqua-Cattaraugus BOCES Phone: 585-268-5681**

Serves 27 school districts:

Iroquois, Orchard Park, East Aurora, Holland, Silver Creek, Dunkirk, Pine Valley, Brocton, Falconer, Chautauqua Lake, Jamestown, Ripley, Panama, Clymer, Lake Shore, Eden, North Collins, Springville-Griffith, Gowanda, Forestville, Fredonia, Cassadaga Valley, Westfield, Bemus Point, Frewsburg, Sherman, Southwestern

### **Tompkins-Seneca-Tioga BOCES Phone: 607-257-1551**

Serves 9 school districts:

Candor, Dryden, George Junior, Groton, Ithaca, Lansing, Newfield, South Seneca, Trumansburg

### **Genesee Valley BOCES Phone: 585-344-7711**

Serves 22 school districts:

Alexander, Attica, Avon, Batavia, Byron-Bergen, Caledonia-Mumford, Dansville, Elba, Geneseo, Keshequa, LeRoy, Letchworth, Livonia, Mount Morris, Oakfield-Alabama, Pavilion, Pembroke, Perry, Warsaw, Wayland-Cohocton, Wyoming, York

## **Starbridge, Inc (formerly The Advocacy Center and The Learning Disabilities Association)**

**Starbridge, INC** (serves all of NYS except for the 5 boroughs of NYC)

500 South Avenue, Rochester, NY 14620.....1-800-650-4967

**Starbridge, INC**.....585-546-1700/1-800-650-4967

## **Community Parent Resource Center**

**Parent Network of WNY** .....1-866-277-4762

Website: [www.parentnetworkwny.org](http://www.parentnetworkwny.org)

Facebook: <https://www.facebook.com/ParentNetwork>

**Parent Network of WNY** is a resource for families of individuals with special needs and for professionals who work with them. The goal is to empower families to successfully advocate for their children. This is done through workshops, conferences, and information and referral services where we link people to community resources or provide one-on-one consulting to callers in search of specific information.

# WESTERN REGION RESOURCES Continued

## Parent Network of WNY continued

Designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept. Serves: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming Counties

Susan Barlow, Executive Director.....716-332-4170

E-mail: [srb@parentnetworkwny.org](mailto:srb@parentnetworkwny.org)

Lyn Haggerty, Information and Referral Manager.....716-332-4176

E-mail: [lmh@parentnetworkwny.org](mailto:lmh@parentnetworkwny.org)

Information and Referral.....716-332-4175

E-mail: [support@parentnetworkwny.org](mailto:support@parentnetworkwny.org)

## Early Childhood Direction Center.....1-800-462-7653

Website: [www.wchob.org/ecdc](http://www.wchob.org/ecdc) Facebook: [WWW.facebook.com/ECDCWNY1](http://WWW.facebook.com/ECDCWNY1)

Join E-mail list: [ecdc@kaleidahealth.org](mailto:ecdc@kaleidahealth.org)

The **ECDC** provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. They provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.

Vickie Rubin, MS.Ed.....716-408-2589

Serves: Allegany, Cattaraugus, Chautauqua, Erie, Niagara, Orleans Counties

## WNY Counties Eating Disorder Community Supports for Parents and Caregivers (WNYCCED Programs and Services)

Care Management: To ensure continuity of care, the care manager maintains communication between you and your treatment team, provides referrals, offers linkage to community resources and conducts home visits (as needed). The care manager coordinates roles between behavioral health and medical care providers and provides eating disorder education.

Jennifer Dry-Desanto, Care Manager.....585-276-6102

Email: [jennifer\\_desanto@urmc.rochester.edu](mailto:jennifer_desanto@urmc.rochester.edu)

Parent Peer Mentoring: Parent Peer mentors help you and your family address the specific needs, concerns and challenges of caregiving for a loved one diagnosed with an eating disorder. We can assess family needs and develop interventions that help you and your loved one move ahead together in recovery.

Michelle Morales, Parent Peer Mentor.....585-275-5693

Email: [michelle\\_morales@urmc.rochester.edu](mailto:michelle_morales@urmc.rochester.edu)

# WESTERN REGION RESOURCES Continued

## Health Homes (HH)

The Health Home Program provides comprehensive case management services for Medicaid enrolled children who meet eligibility and appropriateness criteria. More information can be found at:

[https://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/health\\_homes\\_and\\_chilfren.htm](https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/health_homes_and_chilfren.htm)

## Health Homes Designated to Serve Children

### Catholic Charities of Broome County Encompass Catholic Charities Children's Health Home

Western Region Counties Served: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Steuben, Wayne, Wyoming, Yates

Lori Accardi.....607-729-9166

Email: [laccardi@ccbc.net](mailto:laccardi@ccbc.net)

Tonya Brown.....607-729-9166

Email: [tbrown@ccbc.net](mailto:tbrown@ccbc.net)

Readiness Activities Continuing, Not Authorized to Operate in: Schuyler, Seneca, Tioga & Tompkins

### Children's Health Homes of Upstate New York, LLC (CHUNNY)

Western Region Counties Served: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, Wyoming and Yates

Christopher Bell.....585-341-2204

Email: [cbell@hhuny.org](mailto:cbell@hhuny.org)

Raymond Schimmer.....Email: [rschimmer670@gmail.com](mailto:rschimmer670@gmail.com)

### Greater Rochester Health Home Network, LLC

Western Region Counties Served: Allegany, Chemung, Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Steuben, Wayne, Wyoming and Yates

Deb Peartree.....585-737-7522

Email: [dpeartree@therihn.org](mailto:dpeartree@therihn.org)

### Children's Health Home of Western New York dba Oishei Healthy Kids

Western Region Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming

Momba Chia-Director.....716)878-7807

Cell: (716)359-2390

Email: [mchia@kaleidahealth.org](mailto:mchia@kaleidahealth.org)

### Niagara Falls Memorial Medical Center

Western Region Counties Served: Niagara

Vicki Landes.....716-278-4147

Email: [vicki.landes@nfmmc.org](mailto:vicki.landes@nfmmc.org)

# Chambers of Commerce

**Allegany County:** [Alleganychamber.org](http://Alleganychamber.org)

**Cattaraugus County:** [EnchantedMountains.com](http://EnchantedMountains.com), [EllicottvilleNY.com](http://EllicottvilleNY.com); [OleanNY.com](http://OleanNY.com); [SpringvilleChamber.com](http://SpringvilleChamber.com); [SalamancaChamber.org](http://SalamancaChamber.org); Gowanda Area Chamber-of Commerce, 49 W Main St, Gowanda (716) 532-2834

**Chautauqua County:** [Chautauquachamber.org](http://Chautauquachamber.org)

**Chemung County:** [chemungchamber.org](http://chemungchamber.org)

**Erie County:** [eriecountychamber.com](http://eriecountychamber.com)

**Genesee County:** [geneseeny.com](http://geneseeny.com)

**Livingston County:** [Livingstoncountychamber.org](http://Livingstoncountychamber.org)

**Monroe County:** (This Chamber serves the towns of Monroe County. The County does not have a separate Chamber of Commerce). <http://www.countyoffice.org/ny-monroe-county-chamber-of-commerce/>

**Multi County:** (The official Chamber of Commerce for Genesee, Monroe, Livingston, Ontario, Orleans, Seneca, Wayne, Wyoming, and Yates counties). [Greaterrochesterchamber.com](http://Greaterrochesterchamber.com)

<http://www.countyoffice.org/ny-monroe-county-chamber-of-commerce/> for chambers of commerce in the towns of Monroe County. (The county itself does not have a separate chamber)

**Niagara County:** [Niagarachamber.org](http://Niagarachamber.org); [Niagarariverregion.com](http://Niagarariverregion.com); [countyoffice.org](http://countyoffice.org) (seems to be county wide, maybe)

**Ontario:** <http://www.co.ontario.ny.us/index.aspx?NID=1086> (covers all the towns with them)

**Orleans:** [orleanschamber.com](http://orleanschamber.com)

**Schuyler;** <http://www.watkinsglenchamber.com/> (watkins Glen area); <http://www.countyoffice.org/ny-schuyler-county-chamber-of-commerce/> (schuyler county Chamber of Commerce)

**Seneca:** <http://fingerlakesgateway.com/seneca-county-chamber-of-commerce/> <https://www.co.seneca.ny.us/departments/dhs-administration/human-services-directory/name/seneca-county-chamber-of-commerce/>

**Steuben:** <http://www.corningny.com/> (Corning area); <http://www.centralsteubenchamber.com/> (central steuben); <http://www.hornellny.com/content/hornell-area-chamber-commerce> Hornell)

**Tompkins:** <http://www.tompkinschamber.org/>

**Tioga:** <http://www.tiogachamber.com/>

**Wyoming:** <http://www.wycochamber.org/>

**Wayne:** <http://web.co.wayne.ny.us/chamber-of-commerce/>

**Yates:** <http://yatesny.com/>

## **Crisis Respite**

### **Chemung Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: Please call Chemung County 607-737-5369

If you are in need of immediate medical assistance dial 911

### **Ontario Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: Please call 315-462-1080

If you are in need of immediate medical assistance dial 911

### **Schuyler Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 607-737-5369

If you are in need of immediate medical assistance dial 911

### **Seneca Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 800-310-1160

If you are in need of immediate medical assistance dial 911

### **Steuben Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 607-937-7800

If you are in need of immediate medical assistance dial 911

### **Tioga Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 607-687-4000 M-F, 9AM-5PM (All other times: 607-697-1010)

If you are in need of immediate medical assistance dial 911

### **Tompkins Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 607-272-1616

If you are in need of immediate medical assistance dial 911

### **Wayne Crisis Respite:**

Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 800-310-1160

If you are in need of immediate medical assistance dial 911

**Yates Crisis Respite:** Information, Referrals and Applications: 607-737-4990

24/7 Crisis Services: 315-531-2400 M-F, 9AM-5PM (All other times: 315-531-2000)

If you are in need of immediate medical assistance dial 911

# **New York State Resources**

## **New York State Office of Mental Health**

44 Holland Avenue, Albany, NY 12229

### **Commissioner**

Ann Marie T. Sullivan M.D.

Renee Bott-Executive Assistant.....1-518-474-4403

### **Associate Commissioner**

#### **Director, Division of Integrated Community Services for Children and Families**

Donna Bradbury, MA, LMHC

Nancy Flanagan-Executive Assistant.....518-473-6328

#### **Deputy Director, Director of Integrated Community Services for Children and Families**

Meredith Ray-LaBatt, MSW, MA

Jane Manor-Project Assistant.....518-474-8394

### **Family and Youth Peer Support**

Heather Lane, OMH Statewide Family and Youth Peer Support

Coordinator.....315-426-3940

.....Fax: 315-426-3950

E-mail: heather.lane@omh.ny.gov

### **Home and Community Based Services Waiver**

Joyce Billetts, HBSW Statewide Coordinator.....518-474-8394

E-mail: Joyce.billetts@omh.ny.gov

### **Single Point of Access (SPOA)**

Michelle Wagner, OMH Statewide Children's SPOA & Case Management.....

Coordinator.....518-474-8394

E-mail: michelle.wagner@omh.ny.gov

### **OMH Statewide Residential Treatment Facilities Coordinator (RTF)**

Tara McDonald.....518-474-8394

E-mail: tara.mcdonald@omh.ny.gov

### **Project Teach & Early Recognition Screening Initiative**

Kate Provencher.....518-474-8394

E-mail: kathryn.provencher@omh.ny.gov

Website: [www.omh.ny.gov/omhweb/project\\_teach/](http://www.omh.ny.gov/omhweb/project_teach/)

# **New York State Resources Continued:**

## **New York State Office of Mental Health Cont.: Statewide Clinic Coordinator**

Lisa Clark.....518-474-8394

## **Families Together in NYS, Inc.**

737 Madison Avenue Albany, NY 12208 Website: [www.ftnys.org](http://www.ftnys.org)

TOLL FREE.....1-888-326-8644

Paige Pierce, Executive Director ..... 518-432-0333

E-mail: [ppierce@ftnys.org](mailto:ppierce@ftnys.org)

Stephanie Orlando, Statewide Director, Youth Power

A Program of FTNYS .....518-432-0333

E-mail: [sorlando@ftnys.org](mailto:sorlando@ftnys.org)

## **Child and Adolescent Psychiatry for Primary Care (CAP PC)**

Strengthening and integrating the relationship between community-based primary care providers and child psychiatry.....855-CAP-PC72

Website: [www.cappcny.org](http://www.cappcny.org)

## **New York State Council on Children and Families**

Website: [www.ccf.ny.gov](http://www.ccf.ny.gov) NYS Multiple Systems Navigator [www.msnavigator.org](http://www.msnavigator.org)

Deborah Benson, Executive Director.....518-473-3652

E-mail: [Debbie.Benson@ccf.ny.gov](mailto:Debbie.Benson@ccf.ny.gov)

Janet Sapio Mayta, Director, Bureau of Interagency Coordination and Case

Resolution.....518-474-8443

E-mail: [Janet.Sapio-Mayta@ccf.ny.gov](mailto:Janet.Sapio-Mayta@ccf.ny.gov)

Bill Przylucki, Director, Collaborative Solutions.....518-474-5194

E-mail: [Bill.Pzylucki@ccf.ny.gov](mailto:Bill.Pzylucki@ccf.ny.gov)

## **New York State Justice Center for People with Special Needs**

Website: [www.justicecenter.ny.gov/about/contact-us](http://www.justicecenter.ny.gov/about/contact-us)

161 Delaware Avenue, Delmar, New York 12054-1310

Phone: 518-549-0200 (Voice)

TTY: Dial 7-1-1 for the NYS Relay and give the operator 1-518-549-0200

Report Abuse: 1-855-373-2122 (staffed 24 hours a day, 7 days a week)

TTY: 1-855-373-2123

Report a Death: 1-855-373-2124

Information and Referral

1-800-624-4143 (Monday-Friday, 8:30 am to 4:30 pm)

TTY: Dial 7-1-1 for the NYS Relay and give the operator 1-800-624-4143

Criminal Background Check Unit; 518-549-0361



**New York State Resources Continued:  
Employment Networks Through the Ticket to Work Program**

Website: [www.yourtickettowork.com](http://www.yourtickettowork.com)

Social Security’s Employment Networks Contract Team

1-866-584-5180, TTY 1-866-584-5181 E-mail: [ENcontacts@ssa.gov](mailto:ENcontacts@ssa.gov).

**NYS Labor Website for Youth** (Age 14-17 & Age 18-24 looking for job training linkage): Website: [www/labor.ny.gov/youth](http://www/labor.ny.gov/youth)

**NYS Commissioners Working Across Systems ENGAGE:**

Website: [www.engage.ccf.state.ny.us](http://www.engage.ccf.state.ny.us)

**Brain Injury Association of New York State: Project LEARNet**

Website: [www.projectlearnet.org](http://www.projectlearnet.org)

**NYS Consumer Protection Board.....1-800-697-1220**

Website: [www.dos.ny.gov/consumerprotection/](http://www.dos.ny.gov/consumerprotection/)

Consumer Assistance Hotline: (518) 474-8583 or (800) 697-1220

**NYS Parenting Education Partnership (NYSPEP)**

Website: [www.nyspep.org](http://www.nyspep.org)

Parent Helpline (Sponsored by Prevent Child Abuse NY).....1-800-244-5373

.....1-800 CHILDREN

**New York Health Care Reform...**

Website: [www.HealthCareReform.ny.gov](http://www.HealthCareReform.ny.gov)

**Suicide Prevention Chat Line for NYS**

Website: [www.crisischat.org](http://www.crisischat.org)

**Suicide Prevention Center for NYS**

Website: [preventsuicideny.org](http://preventsuicideny.org)

**New York State Broad of Education for Know Who Your Delegates Are**

Website: [www.elections.state.ny.us](http://www.elections.state.ny.us)

**Adult Career and Continuing Education Services-Vocational Rehabilitation** (formerly VESID)

Website: [www.acces.nysed.gov/vr/](http://www.acces.nysed.gov/vr/)

**Center on Adherence and Self-Determination**

Website: [www.adherenceandselfdetermination.org](http://www.adherenceandselfdetermination.org)

# **New York State Resources Continued:**

## **Family Survival Handbook**

Website: [www.omh.ny.gov/omhweb/consumer\\_affairs/resources/docs/FamilySurvivalHandbook.pdf](http://www.omh.ny.gov/omhweb/consumer_affairs/resources/docs/FamilySurvivalHandbook.pdf)

## **NYS DOH Medicaid Managed Care and Family Health Plus Pharmacy Benefits**

Website: <http://pbic.nysdoh.suny.edu>.

## **Transition Age Youth Websites**

### **Transition Age Services:**

Websites: [www.access.nysed.gov/vr/lis/ilc/home.html](http://www.access.nysed.gov/vr/lis/ilc/home.html)

[www.access.nysed.gov/vr/lis/ilc/brochure.htm](http://www.access.nysed.gov/vr/lis/ilc/brochure.htm)

[www.nysilc.org/index/htm](http://www.nysilc.org/index/htm)

### **Transition Process Development**

[www.healthytransitionsny.org/site/view/152](http://www.healthytransitionsny.org/site/view/152)

### **Life Skills Assessments and Tools (money, home, food management)**

[www.caseylifeskills.org/index.htm](http://www.caseylifeskills.org/index.htm)

[www.caseylifeskills.org/pages/res/paya/module1/module%201%20complete.pdf](http://www.caseylifeskills.org/pages/res/paya/module1/module%201%20complete.pdf)

[www.caseylifeskills.org/pages/res/microlife/cleaningmyplace.pdf](http://www.caseylifeskills.org/pages/res/microlife/cleaningmyplace.pdf)

[www.caseylifeskills.org/pages/res/microlife/mini%20-%20hungry%20eat%20healthy!.pdf](http://www.caseylifeskills.org/pages/res/microlife/mini%20-%20hungry%20eat%20healthy!.pdf)

[www.bizkids.com/default.aspx](http://www.bizkids.com/default.aspx)

[www.bizkids.com/coolbizstuff.aspx](http://www.bizkids.com/coolbizstuff.aspx)

[www.moneytalks4teens.ucdavis.edu/](http://www.moneytalks4teens.ucdavis.edu/)

[www.themint.org/teens/index.html](http://www.themint.org/teens/index.html)

### **Independent Living Centers**

[www.access.nysed.gov/vr/lis/ilc/locations.htm](http://www.access.nysed.gov/vr/lis/ilc/locations.htm)

### **Jobs and Career**

[www.labor.ny.gov/youth](http://www.labor.ny.gov/youth)

[www.nycareerzone.org/index.jsp](http://www.nycareerzone.org/index.jsp)

[www.mappingyourfuture.org/planyourcareer/careership/about\\_careership.cfm](http://www.mappingyourfuture.org/planyourcareer/careership/about_careership.cfm)

### **College/Workplace Readiness**

[www.childtrends.org/files/child\\_trends-2008\\_09\\_15\\_fr\\_readinessreport.pdf](http://www.childtrends.org/files/child_trends-2008_09_15_fr_readinessreport.pdf)

[www.washington.edu/doit/brochures/academics/cprep.html](http://www.washington.edu/doit/brochures/academics/cprep.html)

### **Rights and Responsibilities**

[www.ed.gov/about/offices/list/ocr/transition.html](http://www.ed.gov/about/offices/list/ocr/transition.html)

## **Transition Age Youth Websites Cont:**

### **Federal Student Aid**

[www.heath.gwu.edu/](http://www.heath.gwu.edu/)

### **Transition Age Services: Occupational Outlook**

[www.bis.gov/oco/](http://www.bis.gov/oco/)

### **Career and Vocational Training**

[www.gotrain.com/](http://www.gotrain.com/)

[www.going-to-college.org/](http://www.going-to-college.org/)

[www.thinkcollege.net/](http://www.thinkcollege.net/)

[www.tucollaborative.org/pdfs/education/college\\_guide.pdf](http://www.tucollaborative.org/pdfs/education/college_guide.pdf)

### **Housing Search**

[www.nyhousingsearch.gov/](http://www.nyhousingsearch.gov/)

# **New York State Resources Continued:**

## **The First Home Club (purchasing a home)**

[www.fhlbny.com/community/fhc.htm](http://www.fhlbny.com/community/fhc.htm)

## **Home Heating**

[www.nyserda.org/homeheating/](http://www.nyserda.org/homeheating/)

## **Broad Information Network**

[www.disability.gov/housing](http://www.disability.gov/housing)

## **Reasonable Accommodations**

[www.bu.edu/cpr/reasaccom/index.html](http://www.bu.edu/cpr/reasaccom/index.html)

[www.bazelon.org/who-we-are/leadership-21/campus-rights-guide.aspx](http://www.bazelon.org/who-we-are/leadership-21/campus-rights-guide.aspx)

## **Health**

[www.fns.usda.gov/tn/resources/power\\_of\\_choice.html](http://www.fns.usda.gov/tn/resources/power_of_choice.html)

[www.californiaprojectlean.org/docuserfiles//jump%20start%20teensfinal%20entire%20guide%202006.pdf](http://www.californiaprojectlean.org/docuserfiles//jump%20start%20teensfinal%20entire%20guide%202006.pdf)

[www.pe4bodymindspirit.santacruz.k12.ca.us/courseplans/cagi.html](http://www.pe4bodymindspirit.santacruz.k12.ca.us/courseplans/cagi.html)

[www.advocatesforyouth.org/about-us/mission](http://www.advocatesforyouth.org/about-us/mission)

## **Provider Supports**

[www.tapartnership.org/cop/transitionagedyouth/default.php](http://www.tapartnership.org/cop/transitionagedyouth/default.php)

[www.omh.ny.gov/omhweb/childservice/](http://www.omh.ny.gov/omhweb/childservice/)

[www.pathwaysrtc.pdx.edu/index.shtml](http://www.pathwaysrtc.pdx.edu/index.shtml)

[www.transad.pop.epenn.edu/about/index.html](http://www.transad.pop.epenn.edu/about/index.html)

## **Adolescent Development/Issues Confronting Transitional Youth**

[www.actforyouth.net/health\\_sexuality/adolescence/toolkit](http://www.actforyouth.net/health_sexuality/adolescence/toolkit)

## **General Transition**

[www.omh.ny.gov/omhweb/childservice/](http://www.omh.ny.gov/omhweb/childservice/)

[http://labs.umassd.edu/transitions\\_RTC/Resources/Publications.html](http://labs.umassd.edu/transitions_RTC/Resources/Publications.html).

## **Education**

[www.ed.gov/blog/2012/08/check-out-eds-new-parents-families-page/](http://www.ed.gov/blog/2012/08/check-out-eds-new-parents-families-page/)

# National Resources

## Federation of Families for Children's Mental Health

1101 King Street, Suite 420

Alexandria, Virginia 22314.....703-684-7710

.....Fax: 703-836-1040

Website: [www.ffcmh.org](http://www.ffcmh.org)

## Medication Information Resources

### American Academy of child and Adolescent Psychiatry

Website: [www.aacap.org](http://www.aacap.org)

### Center for Advancement of Children's Mental Health

Website: [www.kidsmentalhealth.org](http://www.kidsmentalhealth.org)

## Medication Financial Assistance Programs

### US Websites:

[www.needymeds.com](http://www.needymeds.com)

[www.rxassist.org](http://www.rxassist.org)

[www.rxhope.com](http://www.rxhope.com) (for healthcare professionals only)

[www.wecaremedicalmall.org/383.htm](http://www.wecaremedicalmall.org/383.htm).....1-888-380-6337

### Military Websites:

Partnership for Prescription Assistance ([www.pparx.org](http://www.pparx.org)).....1-888-477-2669

Military Prescription Plan VA Health Benefit Service Center

[www.va.gov/vbs/health/](http://www.va.gov/vbs/health/).....1-877-222-8387

Tricare.....1-877-363-6337

[www.tricare.osd.mil/retirees/](http://www.tricare.osd.mil/retirees/)

### Canadian Websites that service US prescriptions:

[www.wecaremedicalmall.org/global\\_medication.htm](http://www.wecaremedicalmall.org/global_medication.htm)

[www.canadarx.com/](http://www.canadarx.com/).....1-866-262-2174

[www.doctorsdirectrx.com](http://www.doctorsdirectrx.com)

E-mail: [info@ddrx.com](mailto:info@ddrx.com)

[www.lepharmacy.com](http://www.lepharmacy.com)

## Medication Plans by Pharmaceutical Companies

**Abilify** (Bristol-Meyer Squibb).....1-800-736-0003

**BuSpar** (Bristol-Meyer Squibb).....1-800-736-0003

**Clozapine** (Tevlar Pharmaceuticals).....1-800-796-9526

**Cymbalta** (Eli Lilly).....1-800-545-6962

**Depakote** (Abbott).....1-800-222-6885

**Elavil** (Zeneca).....1-800-424-3727

**Geodon** (Pfizer).....1-866-443-6366

**Lexapro** (Forest).....1-800-851-0758

**Lithium** (Glaxo Smith Kline).....1-866-443-6366

# National Resources Continued

## Medication Financial Assistance Programs Continued

Neuronton (Pfizer).....	1-800-707-8990
Paxil & Paxil CR (Glaxo Smith Kline).....	1-866-475-3678
Prozac (Eli Lilly).....	1-800-545-6962
Risperdal (Janssen).....	1-800-652-6227
Seroquil (Zeneca).....	1-800-424-3727
Strattera (Eli Lilly).....	1-800-545-6962
Wellbutrin & Wellbutrin SR (Glaxo Smith Kline).....	1-866-475-3678
Zoloft (Pfizer).....	1-800-707-8990
Zyprexa (Eli Lilly).....	1-800-545-6962

## Fire Safety Websites

- [www.usfa.fema.gov](http://www.usfa.fema.gov) (US Fire Administration)
- [www.ncjrs.org](http://www.ncjrs.org) (Office of Juvenile Justice and Delinquency Prevention)
- [www.kkidsandfire.com](http://www.kkidsandfire.com) (Massachusetts State Coalition for Juvenile Fire Setters)
- [www.sfm.state.or.us](http://www.sfm.state.or.us) (Oregon State Juvenile Firesetter Program)

## Sexual Offense Websites

- [www.csom.org](http://www.csom.org) (Center for Sex Offender Management)
- [www.atsa.com](http://www.atsa.com) (Association for the Treatment of Sexual Abusers)

## Suicide Prevention Websites/Hotlines

- [www.afsp.org](http://www.afsp.org) (American Foundation for Suicide Prevention)
- [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org) (National Suicide Prevention Lifeline)..... 1-800-273-8255
- [www.sprc.org/bpr/section-III/calm-ounseling-access-lethal-means](http://www.sprc.org/bpr/section-III/calm-ounseling-access-lethal-means) [(SPRC) CALM: Counseling on Access to Lethal Means/Suicide Prevention Resource Center]
- [www.samsha.gov/prevention/suicide/asp](http://www.samsha.gov/prevention/suicide/asp).....  
Suicide Prevention, Substance Abuse and mental Health services Administration

## Youth Related Websites

- [www.nyln.org](http://www.nyln.org) (National Youth Leadership Network)..... 1-866-480-6565 X 2
- [www.disabledstudents.org](http://www.disabledstudents.org) (National Disabled Students Union)
- [www.youthmovenational.org](http://www.youthmovenational.org) (Youth Move)

## LGBTQ Websites & Hotlines

- <http://tapartnership.org/cop/clc/lgbtq12s.php> (LGBTQ12-S workgroup Newsletter)
- [www.outproud.org](http://www.outproud.org) (Teen Out Proud)
- [www.ygamag.com](http://www.ygamag.com) (YGA Mag)
- [www.familyacceptance.com](http://www.familyacceptance.com) (Family Acceptance)
- [www.everybodysgood.com](http://www.everybodysgood.com) (Everybody is good)
- The Trevor Project Hotline..... 1-866-488-7386

# **National Resources Continued**

## **Youth Related Websites Continued:**

### **National Wraparound Initiative**

Website: [www.rtc.pdx.edu/nwi](http://www.rtc.pdx.edu/nwi)

### **Infant-Toddler Language and Early Literacy Activities**

Website: [www.wlearning.com](http://www.wlearning.com)

### **Substance Abuse and Mental Health Services Administration**

Website: [www.samsha.gov](http://www.samsha.gov)

### **Drug Prevention**

#### **The Partnership at Drug Free**

E-mail: [thepartnership@drugfree.org](mailto:thepartnership@drugfree.org)

### **Bullying Websites**

[www.pacerkidsagainstbullying.org](http://www.pacerkidsagainstbullying.org)

[www.stopbullyingnow.gov](http://www.stopbullyingnow.gov)

[www.itgetsbetter.org](http://www.itgetsbetter.org)

[www.stopcyberbullying.org](http://www.stopcyberbullying.org)

[www.eyesonbullying.org](http://www.eyesonbullying.org)

### **Guardianship**

#### **Youth Guardianship Services**

Website: [www.youth-guard.org](http://www.youth-guard.org)

### **Family Engagement**

Website: [www.ed.gov/parent-and-family-engagement](http://www.ed.gov/parent-and-family-engagement)